

PRESS RELEASE

FOR INTEGRA TELECOM



MEDIA CONTACTS

Anne Garlock, Integra Telecom, Inc., 612-436-6450 , amgarlock@integratelecom.com
Tena Nichols, BillSoft, Inc., 800-525-8175, TNichols@BillSoft.com

Integra Telecom Selects BillSoft for Taxation Tools

PORTLAND, Ore., November 24, 2008 — Integra Telecom Inc., a facilities-based, integrated communications carrier announces that it has selected BillSoft, Inc., the leading provider of transaction tax products and services, to provide their EZTax® product line to accurately tax Integra's communications services. EZTax has been integrated into Integra's billing operations to provide a real-time billing and taxing platform.

Inc. magazine recently ranked Integra Telecom one of the 5,000 fastest-growing private companies in the country. Additionally, Integra ranked among the top 50 private companies in several other key categories. This recognition demonstrates Integra's dedication and commitment to growing the company while upholding industry leading customer service standards.

Integra has strict criteria for selecting vendors with premier products and services. With the implementation of BillSoft's EZTax product suite, Integra delivers service utilizing the highest performance and most comprehensive transaction tax system available. EZTax integrates with Integra's existing billing system to accurately calculate numerous jurisdictional taxes with the fastest tax-rating engine in the market.

Integra Telecom has employed a series of BillSoft solutions, enhancing their tax process. The first of which is BillSoft's flagship tax calculation product EZTax. Additional supplemental products utilized by Integra include EZTax Viewer, EZTax Bundler, and EZTax Rate & Logic Modifier (RLM). The EZTax Viewer provides Integra with a tax reference tool for the latest tax rate information in every jurisdiction within the United States and 85+ countries. The EZTax Bundler allows Integra to create bundled service offerings for quick tax calculation. The Bundler systematically taxes each component of

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the bundled service appropriately and returns summarized results to the billing system. The EZTax RLM provides the flexibility to make rate and/or logic modifications based on Integra's specific requirements.

"BillSoft was the clear choice for Integra," said Julie Rouzee, Integra Telecom's Chief Information Officer. "Integra's commitment to delivering quality, user-friendly services to our customers includes our ability to deliver timely, accurate statements. As we evaluated our options, we looked for a best-in-class taxation tool and BillSoft's EZTax service delivered."

"We're ecstatic Integra Telecom has chosen us for their tax vendor," said Vicki Klein, President of BillSoft. "Integra is a rapidly growing company with very similar core values. We both recognize the importance of providing superior customer service and look forward to a strong and prosperous partnership," said Klein.

About BillSoft, Inc.

BillSoft specializes in enhancing billing systems and service bureau products. BillSoft's Your Total Tax Solution consists of products and services for tax calculation, tax customization, product bundling, tax reference, address scrubbing, tax jurisdiction assignment, tax compliance filing, and tax consulting services. BillSoft's flagship product, EZTax, is the most comprehensive transaction tax package available. With the availability of taxation for products and services in over 85 countries, EZTax provides the most comprehensive tax system for the best overall value. EZTax supports all major platform environments and offers a number of different interfaces with the standard product. In addition, BillSoft is partnered with billing and OSS firms, providing companies with a one-stop approach to a seamless billing and tax system. For more information about BillSoft, Inc., please visit www.billsoft.com. BillSoft and EZTax are registered trademarks of BillSoft, Incorporated. All other trademarks are the property of their respective holders. Copyright - 2008 BillSoft, Inc., 10100 W. 87th Street, Overland Park, KS 66212. All Rights Reserved.

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About Integra Telecom, Inc.

Integra Telecom provides voice, data and Internet communications to thousands of business and carrier customers in 11 Western states, including: Arizona, California, Colorado, Idaho, Minnesota, Montana, Nevada, North Dakota, Oregon, Utah and Washington. The company owns and operates a best-in-class fiber-optic network comprising metropolitan access networks, a nationally acclaimed tier one Internet and data network, and a 4,700-mile high-speed long haul network. The company has earned some of the highest customer loyalty and customer satisfaction ratings in the telecommunications industry. Primary equity investors in the company include Warburg Pincus, Banc of America Capital Investors and Boston Ventures. Integra Telecom, Electric Lightwave, Eschelon Telecom, Unicom and OneEighty Communications are registered trademarks of Integra Telecom Inc. For more information, visit www.integratelecom.com.

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