



COLLABORATION & MESSAGING SERVICES

YOUR HASSLE-FREE COMMUNICATION TOOLS

Easy Management, Secure Hosting, Full Support

In a world of mobile workers and remote offices, the last thing your business needs to worry about is a communication breakdown—and the cost and trouble of fixing it. Now, you can worry less and focus more on your business with Electric Lightwave's Collaboration and Messaging Services. Affordable Microsoft® tools are now available in customizable packages for one low monthly fee. Run your business and leave the licensing management and upgrades to us. While your staff continues to communicate and devote their time to essential business functions, our professionals work seamlessly in the background. You save the time and hassle of managing yet another vendor.

Secure and Affordable Services in the Cloud

With Electric Lightwave's Collaboration and Messaging Services, you benefit from reliable, relevant, easy-to-use communication tools without the overhead and headaches of on-site services. You can always be assured that your services are reliable and that your emails and documents are safe. All services reside in a secure Electric Lightwave facility, accessible even during a site outage, regardless of staff location.

Professional Migration and Live Body Support

Migrating services to a new provider can present many challenges to your business. But with any Electric Lightwave Collaboration and Messaging Service, we offer full migration and live body support, ensuring that knowledgeable professionals are supporting you during each step of the process.

BUSINESS BENEFITS

- + **Freedom from infrastructure** investments for enterprise-class communication, office applications and collaboration tools.
- + **Full migration** and live body support from Integra.
- + **Licensing and upgrades** managed for you.
- + **Services** reside in a secure Electric Lightwave facility.
- + **Access to your services** in the event of an outage.
- + **Easy to use** communication and office productivity tools.

Affordable, Reliable, Trusted Tools

Electric Lightwave's Collaboration and Messaging Services offer enterprise-class communication and collaboration products, incorporating affordable Microsoft® tools in customizable packages for one low monthly fee. With Integra, you get the industry's most trusted, reliable products without the need for IT support, saving you time and money and diminishing downtime.

Our Collaboration and Messaging Services include the following industry-standard products from Microsoft:

- **Microsoft Exchange 2010/2013** – Add enterprise-grade security and reliability, and save on investments in infrastructure, licensing and local IT support by using Microsoft's Hosted Exchange email services.
- **Microsoft Outlook® 2010/2013** – Choose this leading business class email system through optional licensing by Electric Lightwave. Outlook offers many advantages over traditional POP email clients, including shared calendars, full contact lists, wireless device synchronization and flawless email delivery.

Does your business need more powerful and efficient collaboration, productivity and messaging solutions? We also offer these additional enterprise-class services:

- **Microsoft SharePoint® 2010/2013** – Do your employees or colleagues need to share documents from desktop or mobile devices? With SharePoint, you can centralize file management and set up websites, wikis and forums to discuss, collaborate and share documents, news, training tools and other information.
- **Microsoft Lync™ 2010/2013** – If your business employs remote workers and maintains multiple offices, you need effective, real-time collaboration. Adding-on Microsoft Lync enables instant messaging, voice and video chat, desktop sharing and whiteboard sessions for brainstorming, remote conferencing and collaboration.
- **Office Apps Powered by Microsoft® Office 365™** – Do your employees require access to the latest version of essential office productivity tools online, offline and across multiple devices? Enable flexible access to the latest version of Microsoft Office including Word, Excel®, PowerPoint®, Outlook®, Publisher, Sway® and OneNote® via desktop, web and mobile platforms. Office Apps delivers the simplified installation and management that your IT team needs combined with the increased mobility and productivity that your business demands.



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ABOUT ELECTRIC LIGHTWAVE™

Electric Lightwave™, an Integra company, serves as a trusted network infrastructure partner to enterprises, government agencies and carriers in select markets throughout the western United States. We combine dense metro and intercity fiber assets, enterprise-grade network solutions, including Ethernet, Wavelengths and IP, with a highly responsive and easy to do business with approach. Electric Lightwave offers a premium service experience to match our premium network infrastructure solutions.

EL-02-15-07:04/08/16