

# YOUR EXPERT CONNECTION



## AN INTELLIGENT NETWORK THAT SCALES WITH YOUR BUSINESS.

**SPEED. AGILITY. RELIABILITY.** These are the requirements that fuel the modern enterprise. More than ever, businesses understand that their network means business. They want a partner who's battle tested. One who can deliver on the promise of on-demand scalability and unparalleled performance.

We are Electric Lightwave, a new kind of technology company powered by people who make it their business to understand your business. Our enterprise class network was built from the ground up, designed to provide enterprise customers with unparalleled reliability, best-in-class security, and on-demand capacity, when it's needed most. Our adaptive network architecture was built for resiliency and features redundant routers (dual core and dual aggregation) to reduce downtime, with standardized service delivery, and automated traffic rerouting during infrastructure updates. With more than 16,000 miles of fiber across 35 cities, we are purpose built to support the enterprise of tomorrow, today.

## UNRIVALED SERVICE. DEDICATED EXPERTS.

Behind every customer deployment stands a team of network experts and local account team professionals committed to your success. We've paired our high-density, carrier-grade fiber network with concierge level service. Whether you're migrating critical business apps to the Cloud or investing in your network to support future growth, your dedicated team at Electric Lightwave is a lot like our network – always available and always responsive.

We believe that even the best technology is only as good as the people supporting it. So we built a customer service model that surrounds each customer with the support they need. From our infrastructure and network specialists to veteran project managers, you get a reliable, secure, and scalable network – without having to sacrifice personalized service. **That's our promise – exceptional service without compromise.**

## THE ELECTRIC LIGHTWAVE DIFFERENCE

**Wholly owned and operated fiber optic network** that spans 12,500+ long haul miles and 4,000 metro miles across the Western US

**High capacity Ethernet** access that connects directly to 3,200 enterprise buildings and data centers and supports up to 100 Gbps connections

**A single provider** who can meet your most complex connectivity requirements

**Services delivered over two separate routers** (dual core and dual aggregation) with inherent fail over capabilities that reduce downtime and increase resiliency

## ENTERPRISE GRADE SOLUTIONS. CUSTOMIZED FOR YOU.

We understand that every enterprise is unique. That's why we partner with each customer to build highly customized solutions that deliver value with every connection. With Electric Lightwave on your side, you get a single provider with specialized domain expertise across the infrastructure stack – from designing a custom network plan to help solve your most technical business challenges to supporting your key strategic IT initiatives.

With network and communications solutions from Electric Lightwave, your employees can achieve greater productivity and communicate and collaborate more effectively. Our expertise in cloud migration means you can reduce OpEx spending while focusing precious IT resources on supporting your business. We've also partnered with best-of-breed technology companies like Amazon Web Services (AWS) to further support your business requirements. **Finally, a network that's tailored to meet your evolving needs.**

## CUSTOMER BENEFITS

With Electric Lightwave, technology won't be a barrier but rather an enabler, allowing your employees to stay focused and be more productive.

The Cloud represents a significant opportunity for IT to reduce costs and improve efficiency. With connections to 90+ Data Centers and Cloud Partners like AWS, we can help you get there.

Electric Lightwave is your single provider for all network and communications needs – just call your dedicated Client Project Manager for accelerated support when you need it.

LEARN MORE:

[ELECTRICLIGHTWAVE.COM](http://ELECTRICLIGHTWAVE.COM)

888-889-8088

## SOLUTION OFFERINGS



### CONNECTIVITY

#### Secure, Scalable, and Reliable.

We build the customized, high-bandwidth connectivity solutions you need to connect your corporate headquarters with remote locations, to other data centers and to the Internet based on your specific requirements.



### BUSINESS CONTINUITY

#### Custom Built Solutions.

We enable your business with our unique network infrastructure and diverse physical fiber routes that other carriers cannot replicate creating the diversity you require.



### CYBER SECURITY

#### Comprehensive Protection.

We protect your business with a suite of cyber security solutions to protect your network from our core to your premise from evolving online threats.