



# MANAGED PBX

## YOUR CUSTOMIZED COMMUNICATION SOLUTION

### Easy, Affordable Business Communications

You know where your business needs to go, but you shouldn't have to worry about the communications engine that helps drive it there. You need a simple, complete solution that fits your unique needs and your budget—one that grows with your business, runs on the latest technology and is simple to manage and upgrade.

Now, you can focus more on your business (and less on the communication process), when you rely on Electric Lightwave's Managed PBX Service, a fully customizable solution that pairs our network services with the latest phone systems.

### Convenience and Quality

You pay a low, fixed monthly fee for a managed, premise-based phone system, phones and network, which will enhance communications and eliminate the complexity of managing separate equipment and service vendors. To make sure you get the affordable solution you need, you can conveniently select the common telephone features that are bundled into our Managed PBX Service packages.

Electric Lightwave's Managed PBX Service is a complete, easy and affordable solution, offering business benefits that keep communications up and costs down.

### BUSINESS BENEFITS

- + **Comprehensive management, maintenance and training** provided on all features and equipment to ensure an easy transition to your new communication solution.
- + **Low flat fee and no surprises** for the services you need, with no up-front capital expenditures.
- + **Easy expansion and upgrades** your PBX system allows you to easily adapt to changing business requirements

## Get More Done With Mobile Accessories

Make sure your employees can communicate and stay productive when they are on the move with our Bluetooth headsets, cordless handsets and cordless conference phones.

## Skip the Interviews and Add a Virtual Receptionist

Get more done with less when you manage your incoming calls with Electric Lightwave's Auto Attendant feature. Using this customizable option, calls are efficiently directed to different departments, voicemail boxes and extensions. You'll save time and money, and your clients and customers will appreciate how easy it is to reach the right resource. Ask us today how your business can benefit from this productivity-enhancing option.

## Simple, Bundled Solutions

At Electric Lightwave, we know you are looking for exceptional value in your communications solution, and in today's competitive global economy, value is essential. That's why we bundle the most productive telephone features into three flexible packages; M-Prime, M-Pro and M-Premier. Packaging features are not just convenient—they save you time and money, give you a competitive edge and let you get back to work—driving your business forward.

Contact us today to learn which of our packages is right for your business communications.

### OUR PARTNERS



**CONTACT US ▶ 888.889.8088**

### ABOUT ELECTRIC LIGHTWAVE™

Electric Lightwave™, an Integra company, serves as a trusted network infrastructure partner to enterprises, government agencies and carriers in select markets throughout the western United States. We combine dense metro and intercity fiber assets, enterprise-grade network solutions, including Ethernet, Wavelengths and IP, with a highly responsive and easy to do business with approach. Electric Lightwave offers a premium service experience to match our premium network infrastructure solutions.

EL-02-19-04/11/16

#### AVAILABLE FEATURES

|  |     |     |          |
|--|-----|-----|----------|
| Large Phone Display with Caller ID + Built in Speakerphone | ✓   | ✓   | ✓        |
| View Complete Call History with "Easy-Touch" Callback      | ✓   | ✓   | ✓        |
| Directory Speed Dialing from Display                       | ✓   | ✓   | ✓        |
| Easily Relocate or Swap Phones as Needed                   | ✓   | ✓   | ✓        |
| Locate Users with Office Paging                            | ✓   | ✓   | ✓        |
| Conference Calling   | ✓   | ✓   | ✓        |
| Web/PC-Based Telephone Programming                         | ✓   | ✓   | ✓        |
| Cell Phone Twinning with Office Phone (Rings Both Phones)  | n/a | ✓   | ✓        |
| Provide Callers a Direct Dial Number to Phone or Dept.     | n/a | ✓   | ✓        |
| Hot Desking  | n/a | n/a | ✓        |
| Mult-Site Extension to Extension Dialing                   | n/a | n/a | ✓        |
| Incoming Caller Screen Pop                                 | n/a | n/a | optional |
| Address Book Dialing                                       | n/a | n/a | optional |
| Unified Communications Client                              | n/a | n/a | optional |

#### INTEGRATED VOICEMAIL

|                                  |          |          |   |
|----------------------------------|----------|----------|---|
| Personal Voicemail Box per Phone | optional | ✓        | ✓ |
| Live Call Record on Demand       | optional | ✓        | ✓ |
| Virtual Receptionist             | optional | ✓        | ✓ |
| Night Answer                     | optional | ✓        | ✓ |
| Unified Message Delivery         | optional | optional | ✓ |