



HIGH SPEED INTERNET SERVICES

SCALABLE SPEED AND RELIABILITY

Connect Your Business

In a competitive global economy, you rely on fast, dependable business Internet connectivity for increased productivity. Without a reliable connection, your employee productivity and customer experience are negatively impacted which hurts your bottom line. Businesses need an affordable, flexible, highly reliable, enterprise-class Internet service to stay competitive in today's marketplace.

Designed for Reliability and Availability

Featuring multiple diverse connections with the Internet's largest network providers, Electric Lightwave's owned fiber-optic backbone is designed to ensure you have a consistent and superior service. We carefully monitor capacity-to-utilization for optimal bandwidth availability.

Assure Scalability, Resiliency and Capacity

Electric Lightwave High Speed Internet Services offer a range of bandwidth options. Opt for flat rate dedicated bandwidth options ranging from 3 Mbps to 10 Gbps, or choose usage based billing options to enhance service flexibility from 100 Mbps to 10 Gbps.

- **Seamlessly scale** – Quickly increase capacity or add new services with our flexible services.
- **Ready for the future** – IPv6 is deployed throughout our network.
- **Built-in resiliency** – Our unique network features redundant and diverse routing with dual routers in our core and edge network and geographically-distributed peering to numerous other backbone providers.

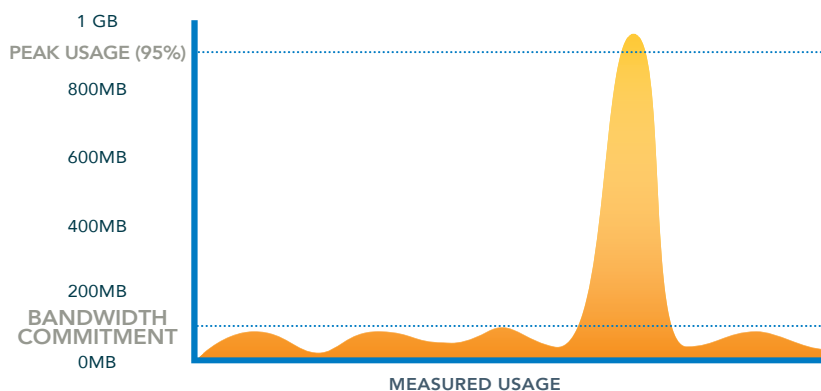
BUSINESS BENEFITS

- + **Flexible Bandwidth** – Customize your Internet bandwidth based on your individual needs.
- + **Guaranteed Network Reliability** – Ensure fast, reliable service, backed by our Service Level Agreement, with guaranteed uptime, latency and packet delivery.
- + **Engineered for Enterprise-Class Service** – Prevent congestion and gain a superior service with redundant routers at Electric Lightwave's network edge.

- **Consistent and superior service** – We manage our network to maintain peak bandwidth utilization below 50% at all times. When traffic approaches 50%, we build more capacity to prevent congestion.

Prepare for Unpredictable Bandwidth Demands

Choose our 1 Gbps – 10 Gbps Usage Based Internet Service to give you dedicated connectivity for your daily requirements with flexible bandwidth in reserve and available for seasonal or unpredictable spikes in demand. You select a bandwidth commitment of 100 Mbps or above and a bandwidth cap for the reserve bandwidth you want available.* Whether you are catering to a bandwidth hungry Friday after Thanksgiving retail surge or hosting a sold-out conference, we have you covered when your business connectivity needs to surge above your base bandwidth.



Safeguard Your Internet Service with Cyber Security Solutions

Protect your business from a wide range of evolving online threats with Electric Lightwave's Cyber Security Services. We built a comprehensive security suite to address your various security needs and partnered with industry-leaders to provide you with superior security solutions. Our services include:

- **Cloud Firewall Service** – Guards the perimeter of your network while safely enabling applications and delivering visibility and control over users and content.
- **DDoS Mitigation Service** – Secures your online availability by identifying malicious traffic, mitigating DDoS attacks and protecting your network.
- **Security Pro Services** – Assesses your level of vulnerability and exposure to attacks then we tailor a proven, customized and cost-effective solution to fit your situation.
- **Email Security** – Provides anti-virus and anti-spam email protection for your business to block email threats before they reach your inbox.
- **RiskSense®** – Provides an Intelligent Security & Vulnerability Management Platform focuses on “pre-incident” vulnerability assessment and identification.



CONTACT US ▶ 888.889.8088

ABOUT ELECTRIC LIGHTWAVE™

Electric Lightwave™ serves as a trusted network infrastructure partner to enterprises of all sizes, government agencies and carriers throughout the western United States. The company combines dense metro and intercity fiber assets, enterprise-grade network solutions, including Ethernet, Wavelengths and IP, with a highly responsive and easy to do business with approach. Electric Lightwave offers a premium service experience to match its premium network infrastructure solutions.

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* 1Gb minimum bandwidth commitment required when delivered on 10 Gb port. Bandwidth sold in increments of 100 Mb, or 1 Gb, based on bandwidth cap selected. Bandwidth cap must be no more than 10X of the bandwidth commitment selected. Overage rates apply when the bandwidth commitment is exceeded within the month. Overage charges are based upon 95% of Peak bandwidth used for the month.