



HOSTED VOICE SERVICE

INTEGRATED COMMUNICATION SOLUTION

Simplify your Communications, Improve your Availability

To compete in a complex global economy, it's essential to have an affordable, reliable, feature-rich communication solution able to grow with your agency's needs. In addition, security, failure protection and simple, easy management are essential for protecting your data and ensuring trouble-free operations.

Electric Lightwave's Hosted Voice Service offers a full communications solution, including an innovative state-of-the-art technology platform, sophisticated IP phones and unified communications features. All phones are securely connected to a dedicated phone system housed in our colocation facility.

Secure and Scalable

Electric Lightwave's hosted voice services, offers voice and messaging features for agencies of all sizes, enhancing communications and controlling costs. Experience an integrated communications solution with concise billing and simplified, predictable pricing. Add features and equipment only as your agency grows, saving money and easily adapting to market demands.

BUSINESS BENEFITS

- + **Manageable** – Focus on your constituents while Electric Lightwave manages and maintains your voice equipment and technology.
- + **Reliable** – Depend on voice communications backed by the power of an advanced fiber optic network.
- + **Scalable** – Expand affordably as your agency grows. With Electric Lightwave's integrated system, pay only for the services you need.

Meet Agency Needs with Hosted Voice Service

Electric Lightwave Hosted Voice Service meets your agency's communication needs now and into the future:

- **Ease of Use** – Manage phones from any location with our secure, easy-to-use web portal.
- **Enhanced Productivity** – Improve efficiency with such features as find-me/follow-me. Answer or respond to calls immediately, wherever you are, reducing voicemails and call backs.
- **Superior Value** – Save money with an integrated solution that offers both voice and data service, priced per user.
- **Total Cost of Ownership** – Eliminate up-front capital expenditures for hardware investments.
- **Future-Proofing** – Discard concerns over outdated equipment and high replacement costs. Get the latest technology, year after year, with easy upgrades delivered seamlessly through a hosted environment.



Latest Upgrades, Low Cost, No Hassle

Electric Lightwave Hosted Voice Service is the ideal solution for single or multi-site agencies. Pay a flat monthly fee and easily add phones and features that meet your changing business requirements. We upgrade your telephony software with new technologies, ensuring the latest capabilities without costly upgrades.

Communicate, No Matter What

Dealing with the unexpected is part of your job, and communications are no exception. We protect our communications platform in our secure colocation facility; therefore, if one of your agency locations is inaccessible, your calls are quickly and efficiently rerouted to another location.

Training, Installation and Support

Our Hosted Voice Service includes professional installation, on-going support and high-touch, on-site, professional training on all features and equipment, preventing disruptions and ensuring an easy transition.

CONTACT US ▶ (877) 953-7747
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ABOUT ELECTRIC LIGHTWAVE™

Electric Lightwave™, an Integra company, serves as a trusted network infrastructure partner to enterprises, government agencies and carriers in select markets throughout the western United States. We combine dense metro and intercity fiber assets, enterprise-grade network solutions, including Ethernet, Wavelengths and IP, with a highly responsive and easy to do business with approach. Electric Lightwave offers a premium service experience to match our premium network infrastructure solutions.

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