Integra Telecom CALNET 3 Subcategory 1.2

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1.2.2.8.1 MPLS Port Transport Speeds

Contractor's Description of Service, include required service description, features and additional features offered by Contractor:
Integra's MPLS service is a Layer 3 multipoint-to-multipoint virtual private LAN across an MPLS enabled backbone. The MPLS backbone allows for a diverse range of applications (such as voice, video, ERP, and data applications) to be transported over the same platform. Most importantly, it allows those applications to be prioritized by importance. Quality of service packet labeling allows for application-specific priority queueing of traffic. For example, voice traffic (assuming it is an application on the data network) is recognized by the network devices and receives priority handling over lower priority traffic, such as web browsing. Integra's MPLS port-only service does not include the "last mile" of local access (connectivity between Integra's network and customer's demarcation point). MPLS ports are delivered at Integra's network points-of-presence (POPs) or mutually agreed upon network meet points. Port transport speeds ranging from 128 Kbps to 1 Gpbs (Ethernet port) are available.

Geographic Availability:
All Incumbent Local Exchange Carrier (ILEC) territories open to competition as defined by the California Public Utilities Commission (CPUC) where facilities are available either through Integra's owned facilities or through resale of ILEC facilities

Service Limitations and Restrictions
None.

Change Charge Applicability:
Change Charges apply to modifications of existing services and features (excluding N/A line items). Change Charges do not apply to disconnects.

A	B	C	D	E	F	G	H	I	J	K
Line item #	Feature Name	Contractor's Product Identifier	Feature Description	Feature Restrictions, Limitations and Additional Information	Non-Recurring Charge per item	Monthly Recurring Charge/item per unit	Unit of measure	Charge per change per item	Delegation Needed (Yes/No)	Required or Discretionary
1	MPLS Transport DS1 Port service at minimum line rate of 128 Kbps	121001			$500.00	$161.44	Port	$500.00	Yes	Required
2	MPLS Transport DS1 Port service at minimum line rate of 384 Kbps	121002			$500.00	$161.44	Port	$500.00	Yes	Required
3	MPLS Transport DS1 Port service at minimum line rate of 512 Kbps	121003			$500.00	$161.44	Port	$500.00	Yes	Required

1.2.2.8.1 MPLS Port Transport Speeds

4	MPLS Transport DS1 Port service at minimum line rate of 768 Kbps	121004			$500.00	$161.44	Port	$500.00	Yes	Required
5	MPLS Transport DS1 Port service at minimum line rate of 1.024 Mbps	121005			$500.00	$161.44	Port	$500.00	Yes	Required
6	MPLS Transport DS1 Port service at minimum line rate of 1.544 Mbps	121006			$500.00	$161.44	Port	$500.00	Yes	Required
7	MPLS Transport NxDS1 Port service at minimum line rate of 3.088 Mbps	121007			$500.00	$322.88	Port	$500.00	Yes	Required
8	MPLS Transport NxDS1 Port service at minimum line rate of 4.632 Mbps	121008			$500.00	$484.31	Port	$500.00	Yes	Required
9	MPLS Transport NxDS1 Port service at minimum line rate of 6.176 Mbps	121009			$500.00	$645.75	Port	$500.00	Yes	Required
10	MPLS Transport NxDS1 Port service at minimum line rate of 7.720 Mbps	121010			$500.00	$807.19	Port	$500.00	Yes	Required

1.2.2.8.1 MPLS Port Transport Speeds

11	MPLS Transport NxDS1 Port service at minimum line rate of 9.264 Mbps	121011			$500.00	$968.63	Port	$500.00	Yes	Required
12	MPLS Transport DS3 Port service at minimum line rate of 10 Mbps	121012			$500.00	$784.13	Port	$500.00	Yes	Required
13	MPLS Transport NxDS1 Port service at minimum line rate of 12.352 Mbps	121013			$500.00	$1,291.50	Port	$500.00	Yes	Required
14	MPLS Transport DS3 Port service at minimum line rate of 20 Mbps	121014			$500.00	$968.63	Port	$500.00	Yes	Required
15	MPLS Transport DS3 Port service at minimum line rate of 45 Mbps	121015			$500.00	$1,337.63	Port	$500.00	Yes	Required
16	MPLS Transport OC3 Port service at minimum line rate of 155 Mbps	121016			$500.00	$2,352.38	Port	$500.00	Yes	Required
17	MPLS Transport OC12 Port service at minimum line rate of 622 Mbps	121017			$500.00	$3,528.56	Port	$500.00	Yes	Required

1.2.2.8.1 MPLS Port Transport Speeds

18	MPLS Transport Ethernet Port service at minimum line rate of 1 Mbps	121018			$500.00	$18.45	Port	$500.00	Yes	Required
19	MPLS Transport Ethernet Port service at minimum line rate of 2 Mbps	121019			$500.00	$36.90	Port	$500.00	Yes	Required
20	MPLS Transport Ethernet Port service at minimum line rate of 3 Mbps	121020			$500.00	$41.51	Port	$500.00	Yes	Required
21	MPLS Transport Ethernet Port service at minimum line rate of 4 Mbps	121021			$500.00	$55.35	Port	$500.00	Yes	Required
22	MPLS Transport Ethernet Port service at minimum line rate of 5 Mbps	121022			$500.00	$69.19	Port	$500.00	Yes	Required
23	MPLS Transport Ethernet Port service at minimum line rate of 6 Mbps	121023			$500.00	$73.80	Port	$500.00	Yes	Required
24	MPLS Transport Ethernet Port service at minimum line rate of 7 Mbps	121024			$500.00	$78.41	Port	$500.00	Yes	Required
25	MPLS Transport Ethernet Port service at minimum line rate of 8 Mbps	121025			$500.00	$83.03	Port	$500.00	Yes	Required

1.2.2.8.1 MPLS Port Transport Speeds

26	MPLS Transport Ethernet Port service at minimum line rate of 9 Mbps	121026			$500.00	$87.64	Port	$500.00	Yes	Required
27	MPLS Transport Ethernet Port service at minimum line rate of 10 Mbps	121027			$500.00	$92.25	Port	$500.00	Yes	Required
28	MPLS Transport Ethernet Port service at minimum line rate of 20 Mbps	121028			$500.00	$184.50	Port	$500.00	Yes	Required
29	MPLS Transport Ethernet Port service at minimum line rate of 30 Mbps	121029			$500.00	$276.75	Port	$500.00	Yes	Required
30	MPLS Transport Ethernet Port service at minimum line rate of 40 Mbps	121030			$500.00	$350.55	Port	$500.00	Yes	Required
31	MPLS Transport Ethernet Port service at minimum line rate of 50 Mbps	121031			$500.00	$415.13	Port	$500.00	Yes	Required
32	MPLS Transport Ethernet Port service at minimum line rate of 60 Mbps	121032			$500.00	$498.15	Port	$500.00	Yes	Required

1.2.2.8.1 MPLS Port Transport Speeds

33	MPLS Transport Ethernet Port service at minimum line rate of 70 Mbps	121033			$500.00	$581.18	Port	$500.00	Yes	Required
34	MPLS Transport Ethernet Port service at minimum line rate of 80 Mbps	121034			$500.00	$627.30	Port	$500.00	Yes	Required
35	MPLS Transport Ethernet Port service at minimum line rate of 90 Mbps	121035			$500.00	$705.71	Port	$500.00	Yes	Required
36	MPLS Transport Ethernet Port service at minimum line rate of 100 Mbps	121036			$500.00	$738.00	Port	$500.00	Yes	Required
37	MPLS Transport Ethernet Port service at minimum line rate of 200 Mbps	121037			$500.00	$968.63	Port	$500.00	Yes	Required
38	MPLS Transport Ethernet Port service at minimum line rate of 300 Mbps	121038			$500.00	$1,199.25	Port	$500.00	Yes	Required
39	MPLS Transport Ethernet Port service at minimum line rate of 400 Mbps	121039			$500.00	$1,337.63	Port	$500.00	Yes	Required

1.2.2.8.1 MPLS Port Transport Speeds

40	MPLS Transport Ethernet Port service at minimum line rate of 500 Mbps	121040			$500.00	$1,476.00	Port	$500.00	Yes	Required
41	MPLS Transport Ethernet Port service at minimum line rate of 600 Mbps	121041			$500.00	$1,614.38	Port	$500.00	Yes	Required
42	MPLS Transport Ethernet Port service at minimum line rate of 700 Mbps	121042			$500.00	$1,752.75	Port	$500.00	Yes	Required
43	MPLS Transport Ethernet Port service at minimum line rate of 900 Mbps	121043			$500.00	$1,891.13	Port	$500.00	Yes	Required
44	MPLS Transport Ethernet Port service at minimum line rate of 1 Gbps	121044			$500.00	$2,029.50	Port	$500.00	Yes	Required

1.2.2.8.2 MPLS Port and Access Bundled Transport Speeds

Contractor's Description of Service, include required service description, features and additional features offered by Contractor:
Integra's MPLS service is a Layer 3 multipoint-to-multipoint virtual private LAN across an MPLS enabled backbone. The MPLS backbone allows for a diverse range of applications (such as voice, video, ERP, and data applications) to be transported over the same platform. Most importantly, it allows those applications to be prioritized by importance.
Quality of service packet labeling allows for application-specific priority queueing of traffic. For example, voice traffic (assuming it is an application on the data network) is recognized by the network devices and receives priority handling over lower priority traffic, such as web browsing.
MPLS port and access bundled transport service includes an MPLS port, the "last mile" of local access (connectivity between Integra's network and customer's demarcation point), and an Integra provided network interface device (NID).
Transport speeds ranging from 128 Kbps to 45 Mbps (DS3) are available.

Geographic Availability:
All Incumbent Local Exchange Carrier (ILEC) territories open to competition as defined by the California Public Utilities Commission (CPUC) where facilities are available either through Integra's owned facilities or through resale of ILEC facilities

Service Limitations and Restrictions
None.

Change Charge Applicability:
Change Charges apply to modifications of existing services and features (excluding N/A line items). Change Charges do not apply to disconnects.

A	B	C	D	E	F	G	H	I	J	K
Line item #	Feature Name	Contractor's Product Identifier	Feature Description	Feature Restrictions, Limitations and Additional Information	Non-Recurring Charge per item	Monthly Recurring Charge/item per unit	Unit of measure	Charge per change per item	Delegation Needed (Yes/No)	Required or Discretionary
1	MPLS Transport DS1 Port and Access service at minimum line rate of 128 Kbps	122001			$500.00	$358.75	Circuit	$500.00	Yes	Required
2	MPLS Transport DS1 Port and Access service at minimum line rate of 256 Kbps	122002			$500.00	$358.75	Circuit	$500.00	Yes	Required

1.2.2.8.2 MPLS Port and Access Bundled Transport Speeds

3	MPLS Transport DS1 Port and Access service at minimum line rate of 384 Kbps	122003			$500.00	$358.75	Circuit	$500.00	Yes	Required
4	MPLS Transport DS1 Port and Access service at minimum line rate of 512 Kbps	122004			$500.00	$358.75	Circuit	$500.00	Yes	Required
5	MPLS Transport DS1 Port and Access service at minimum line rate of 768 Kbps	122005			$500.00	$358.75	Circuit	$500.00	Yes	Required
6	MPLS Transport DS1 Port and Access service at minimum line rate of 1.024 Mbps	122006			$500.00	$358.75	Circuit	$500.00	Yes	Required
7	MPLS Transport DS1 Port and Access service at minimum line rate of 1.544 Mbps	122007			$500.00	$358.75	Circuit	$500.00	Yes	Required
8	MPLS Transport NxDS1 Port and Access service at minimum line rate of 3.088 Mbps	122008			$500.00	$667.28	Circuit	$500.00	Yes	Required

1.2.2.8.2 MPLS Port and Access Bundled Transport Speeds

9	MPLS Transport NxDS1 Port and Access service at minimum line rate of 4.632 Mbps	122009			$500.00	$933.78	Circuit	$500.00	Yes	Required
10	MPLS Transport NxDS1 Port and Access service at minimum line rate of 6.176 Mbps	122010			$500.00	$1,143.90	Circuit	$500.00	Yes	Required
11	MPLS Transport NxDS1 Port and Access service at minimum line rate of 7.720 Mbps	122011			$500.00	$1,385.80	Circuit	$500.00	Yes	Required
12	MPLS Transport NxDS1 Port and Access service at minimum line rate of 9.264 Mbps	122012			$500.00	$1,695.35	Circuit	$500.00	Yes	Required
13	MPLS Transport DS3 Port and Access service at minimum line rate of 10 Mbps	122013			$500.00	$2,972.50	Circuit	$500.00	Yes	Required
14	MPLS Transport NxDS1 Port and Access service at minimum line rate of 12.352 Mbps	122014			$500.00	$2,124.83	Circuit	$500.00	Yes	Required

1.2.2.8.2 MPLS Port and Access Bundled Transport Speeds

15	MPLS Transport DS3 Port and Access service at minimum line rate of 15 Mbps	122015			$500.00	$2,972.50	Circuit	$500.00	Yes	Required
16	MPLS Transport DS3 Port and Access service at minimum line rate of 20 Mbps	122016			$500.00	$3,023.75	Circuit	$500.00	Yes	Required
17	MPLS Transport DS3 Port and Access service at minimum line rate of 25 Mbps	122017			$500.00	$3,126.25	Circuit	$500.00	Yes	Required
18	MPLS Transport DS3 Port and Access service at minimum line rate of 30 Mbps	122018			$500.00	$3,228.75	Circuit	$500.00	Yes	Required
19	MPLS Transport DS3 Port and Access service at minimum line rate of 45 Mbps	122019			$500.00	$3,331.25	Circuit	$500.00	Yes	Required

1.2.2.8.3 MPLS Port, Access and Router Bundled Transport Speeds

Contractor's Description of Service, include required service description, features and additional features offered by Contractor:
Integra's MPLS services is a Layer 3 multipoint-to-multipoint virtual private LAN across an MPLS enabled backbone. The MPLS backbone allows for a diverse range of applications (such as voice, video, ERP, and data applications) to be transported over the same platform. Most importantly, it allows those applications to be prioritized by importance.
Quality of service packet labeling allows for application-specific priority queueing of traffic. For example, voice traffic (assuming it is an application on the data network) is recognized by the network devices and receives priority handling over lower priority traffic, such as web browsing.
MPLS port, access, and router bundled transport service includes an MPLS port, the "last mile" of local access (connectivity between Integra's network and customer's demarcation point), an Integra provided network interface device (NID), and an Integra provided "router."
Transport speeds ranging from 128 Kbps to 45 Mbps (DS3) are available.

Geographic Availability:
All Incumbent Local Exchange Carrier (ILEC) territories open to competition as defined by the California Public Utilities Commission (CPUC) where facilities are available either through Integra's owned facilities or through resale of ILEC facilities

Service Limitations and Restrictions
None.

Change Charge Applicability:
Change Charges apply to modifications of existing services and features (excluding N/A line items). Change Charges do not apply to disconnects.

A	B	C	D	E	F	G	H	I	J	K
Line item #	Feature Name	Contractor's Product Identifier	Feature Description	Feature Restrictions, Limitations and Additional Information	Non-Recurring Charge per item	Monthly Recurring Charge/item per unit	Unit of measure	Charge per change per item	Delegation Needed (Yes/No)	Required or Discretionary
1	MPLS Transport DS1 port, access and router bundled service at minimum line rate of 128 Kbps	123001			$1,500.00	$392.06	Circuit	$1,500.00	Yes	Required
2	MPLS Transport DS1 port, access and router bundled service at minimum line rate of 384 Kbps	123002			$1,500.00	$392.06	Circuit	$1,500.00	Yes	Required

1.2.2.8.3 MPLS Port, Access and Router Bundled Transport Speeds

3	MPLS Transport DS1 port, access and router bundled service at minimum line rate of 512 Kbps	123003			$1,500.00	$392.06	Circuit	$1,500.00	Yes	Required
4	MPLS Transport DS1 port, access and router bundled service at minimum line rate of 768 Kbps	123004			$1,500.00	$392.06	Circuit	$1,500.00	Yes	Required
5	MPLS Transport DS1 port, access and router bundled service at minimum line rate of 1.024 Mbps	123005			$1,500.00	$392.06	Circuit	$1,500.00	Yes	Required
6	MPLS Transport DS1 port, access and router bundled service at minimum line rate of 1.544 Mbps	123006			$1,500.00	$392.06	Circuit	$1,500.00	Yes	Required

1.2.2.8.3 MPLS Port, Access and Router Bundled Transport Speeds

7	MPLS Transport NxDS1 port, access and router bundled service at minimum line rate of 3.088 Mbps	123007			$1,500.00	$669.74	Circuit	$1,500.00	Yes	Required
8	MPLS Transport NxDS1 port, access and router bundled service at minimum line rate of 4.362 Mbps	123008			$1,500.00	$909.59	Circuit	$1,500.00	Yes	Required
9	MPLS Transport NxDS1 port, access and router bundled service at minimum line rate of 5.000 Mbps	123009			$1,500.00	$1,098.70	Circuit	$1,500.00	Yes	Required
10	MPLS Transport NxDS1 port, access and router bundled service at minimum line rate of 6.176 Mbps	123010			$1,500.00	$1,334.86	Circuit	$1,500.00	Yes	Required

1.2.2.8.3 MPLS Port, Access and Router Bundled Transport Speeds

11	MPLS Transport NxDS1 port, access and router bundled service at minimum line rate of 7.720 Mbps	123011			$1,500.00	$1,613.45	Circuit	$1,500.00	Yes	Required
12	MPLS Transport NxDS1 port, access and router bundled service at minimum line rate of 9.264 Mbps	123012			$1,500.00	$1,785.04	Circuit	$1,500.00	Yes	Required
13	MPLS Transport NxDS1 port, access and router bundled service at minimum line rate of 12.352 Mbps	123013			$1,500.00	$1,999.98	Circuit	$1,500.00	Yes	Required
14	MPLS Transport DS3 port, access and router bundled service at minimum line rate of 10 Mbps	123014			$1,500.00	$3,095.50	Circuit	$1,500.00	Yes	Required

1.2.2.8.3 MPLS Port, Access and Router Bundled Transport Speeds

15	MPLS Transport DS3 port, access and router bundled service at minimum line rate of 15 Mbps	123015			$1,500.00	$3,095.50	Circuit	$1,500.00	Yes	Required
16	MPLS Transport DS3 port, access and router bundled service at minimum line rate of 20 Mbps	123016			$1,500.00	$3,146.75	Circuit	$1,500.00	Yes	Required
17	MPLS Transport DS3 port, access and router bundled service at minimum line rate of 25 Mbps	123017			$1,500.00	$3,198.00	Circuit	$1,500.00	Yes	Required
18	MPLS Transport DS3 port, access and router bundled service at minimum line rate of 30 Mbps	123018			$1,500.00	$3,249.25	Circuit	$1,500.00	Yes	Required

1.2.2.8.3 MPLS Port, Access and Router Bundled Transport Speeds

19	MPLS Transport DS3 port, access and router bundled service at minimum line rate of 40 Mbps	123019			$1,500.00	$3,300.50	Circuit	$1,500.00	Yes	Required
20	MPLS Transport DS3 port, access and router bundled service at minimum line rate of 45 Mbps	123020			$1,500.00	$3,300.50	Circuit	$1,500.00	Yes	Required

1.2.2.8.4 MPLS Port, Access and Router Bundled On-Net Transport Speeds

Contractor's Description of Service, include required service description, features and additional features offered by Contractor:
Integra's MPLS services is a Layer 3 multipoint-to-multipoint virtual private LAN across an MPLS enabled backbone. The MPLS backbone allows for a diverse range of applications (such as voice, video, ERP and data applications) to be transported over the same platform. Most importantly, it allows those applications to be prioritized by importance.
Quality of service packet labeling allows for application-specific priority queueing of traffic. For example, voice traffic (assuming it is an application on the data network) is recognized by the network devices and receives priority handling over lower priority traffic, such as web browsing.
Transport speeds ranging from 155 Mbps (OC3) to 10 Gbps (OC192) are available.
MPLS port, access, and router bundled on-net transport service includes the MPLS port, direct fiber connectivity to customer's demarcation point, an Integra provided network interface device (NID), and an Integra provided "router."

Geographic Availability:
All Incumbent Local Exchange Carrier (ILEC) territories open to competition as defined by the California Public Utilities Commission (CPUC) where facilities are available either through Integra's owned facilities or through resale of ILEC facilities

Service Limitations and Restrictions
None.

Change Charge Applicability:
Change Charges apply to modifications of existing services and features (excluding N/A line items). Change Charges do not apply to disconnects.

A	B	C	D	E	F	G	H	I	J	K
Line item #	Feature Name	Contractor's Product Identifier	Feature Description	Feature Restrictions, Limitations and Additional Information	Non-Recurring Charge per item	Monthly Recurring Charge/item per unit	Unit of measure	Charge per change per item	Delegation Needed (Yes/No)	Required or Discretionary
1	MPLS port, access and router on-net Transport service at minimum line rate of 155 Mbps (OC3)	124001			$1,500.00	$1,583.93	Circuit	$1,500.00	Yes	Required
2	MPLS port, access and router on-net Transport service at minimum line rate of 625 Mbps (OC12)	124002			$1,500.00	$2,115.29	Circuit	$1,500.00	Yes	Required

1.2.2.8.4 MPLS Port, Access and Router Bundled On-Net Transport Speeds

3	MPLS port, access and router on-net Transport service at minimum line rate of 2.5 Gbps (OC48)	124003			$1,500.00	$3,961.22	Circuit	$1,500.00	Yes	Required
4	MPLS port, access and router on-net Transport service at minimum line rate of 10 Gbps (OC192)	124004			$1,500.00	$7,508.23	Circuit	$1,500.00	Yes	Required

1.2.2.8.5 MPLS Port, Access and Router Bundled Off-Net Transport Speeds

Contractor's Description of Service, include required service description, features and additional features offered by Contractor:
Integra's MPLS service is a Layer 3 multipoint-to-multipoint virtual private LAN across an MPLS enabled backbone. The MPLS backbone allows for a diverse range of applications (such as voice, video, ERP, and data applications) to be transported over the same platform. Most importantly, it allows those applications to be prioritized by importance.
Quality of service packet labeling allows for application-specific priority queuing of traffic. For example, voice traffic (assuming it is an application on the data network) is recognized by the network devices and receives priority handling over lower priority traffic, such as web browsing.
MPLS port, access, and router bundled off-net transport service includes an MPLS port, "third party provider" connectivity to customer's demarcation point, an Integra provided network interface device (NID), and an Integra provided "router."
Transport speeds ranging from 155 Mbps (OC3) to 10 Gbps (OC192) are available.

Geographic Availability:
All Incumbent Local Exchange Carrier (ILEC) territories open to competition as defined by the California Public Utilities Commission (CPUC) where facilities are available either through Integra's owned facilities or through resale of ILEC facilities

Service Limitations and Restrictions
None.

Change Charge Applicability:
Change Charges apply to modifications of existing services and features (excluding N/A line items). Change Charges do not apply to disconnects.

A	B	C	D	E	F	G	H	I	J	K
Line item #	Feature Name	Contractor's Product Identifier	Feature Description	Feature Restrictions, Limitations and Additional Information	Non-Recurring Charge per item	Monthly Recurring Charge/item per unit	Unit of measure	Charge per change per item	Delegation Needed (Yes/No)	Required or Discretionary
1	MPLS port, access and router off-net Transport service at minimum line rate of 155 Mbps (OC3)	125001			ICB	ICB	Circuit	ICB	Yes	Required
2	MPLS port, access and router off-net Transport service at minimum line rate of 625 Mbps (OC12	125002			ICB	ICB	Circuit	ICB	Yes	Required

1.2.2.8.5 MPLS Port, Access and Router Bundled Off-Net Transport Speeds

3	MPLS port, access and router off-net Transport service at minimum line rate of 2.5 Gbps (OC48)	125003			ICB	ICB	Circuit	ICB	Yes	Required
4	MPLS port, access and router off-net Transport service at minimum line rate of 10 Gbps (OC192)	125004			ICB	ICB	Circuit	ICB	Yes	Required

1.2.2.8.6 MPLS Port, Access and Router Bundled Ethernet On-Net Transport Speeds

Contractor's Description of Service, include required service description, features and additional features offered by Contractor:
Integra's MPLS service is a Layer 3 multipoint-to-multipoint virtual private LAN across an MPLS enabled backbone. The MPLS backbone allows for a diverse range of applications (such as voice, video, ERP, and data applications) to be transported over the same platform. Most importantly, it allows those applications to be prioritized by importance.
Quality of service packet labeling allows for application-specific priority queueing of traffic. For example, voice traffic (assuming it is an application on the data network) is recognized by the network devices and receives priority handling over lower priority traffic, such as web browsing.
MPLS port, access, and router bundled Ethernet transport service includes the MPLS port, Ethernet connectivity to customer's demarcation point, an Integra provided network interface device (NID), and an Integra provided "router."
Transport speeds ranging from 1 Mbps to 10 Gbps are available.

Geographic Availability:
All Incumbent Local Exchange Carrier (ILEC) territories open to competition as defined by the California Public Utilities Commission (CPUC) where facilities are available either through Integra's owned facilities or through resale of ILEC facilities

Service Limitations and Restrictions
None.

Change Charge Applicability:
Change Charges apply to modifications of existing services and features (excluding N/A line items). Change Charges do not apply to disconnects.

A	B	C	D	E	F	G	H	I	J	K
Line item #	Feature Name	Contractor's Product Identifier	Feature Description	Feature Restrictions, Limitations and Additional Information	Non-Recurring Charge per item	Monthly Recurring Charge/item per unit	Unit of measure	Charge per change per item	Delegation Needed (Yes/No)	Required or Discretionary
1	MPLS port, access and router Ethernet on-net Transport service at minimum line rate of one (1) Mbps	126001			$500.00	$278.80	Circuit	$500.00	Yes	Required
2	MPLS port, access and router Ethernet on-net Transport service at minimum line rate of two (2) Mbps	126002			$500.00	$278.80	Circuit	$500.00	Yes	Required

1.2.2.8.6 MPLS Port, Access and Router Bundled Ethernet On-Net Transport Speeds

3	MPLS port, access and router Ethernet on-net Transport service at minimum line rate of three (3) Mbps	126003			$500.00	$278.80	Circuit	$500.00	Yes	Required
4	MPLS port, access and router Ethernet on-net Transport service at minimum line rate of four (4) Mbps	126004			$500.00	$278.80	Circuit	$500.00	Yes	Required
5	MPLS port, access and router Ethernet on-net Transport service at minimum line rate of five (5) Mbps	126005			$500.00	$465.76	Circuit	$500.00	Yes	Required
6	MPLS port, access and router Ethernet on-net Transport service at minimum line rate of six (6) Mbps	126006			$500.00	$498.56	Circuit	$500.00	Yes	Required

1.2.2.8.6 MPLS Port, Access and Router Bundled Ethernet On-Net Transport Speeds

7	MPLS port, access and router Ethernet on-net Transport service at minimum line rate of seven (7) Mbps	126007			$500.00	$498.56	Circuit	$500.00	Yes	Required
8	MPLS port, access and router Ethernet on-net Transport service at minimum line rate of eight (8) Mbps	126008			$500.00	$498.56	Circuit	$500.00	Yes	Required
9	MPLS port, access and router Ethernet on-net Transport service at minimum line rate of nine (9) Mbps	126009			$500.00	$498.56	Circuit	$500.00	Yes	Required
10	MPLS port, access and router Ethernet on-net Transport service at minimum line rate of 10 Mbps	126010			$500.00	$498.56	Circuit	$500.00	Yes	Required

1.2.2.8.6 MPLS Port, Access and Router Bundled Ethernet On-Net Transport Speeds

11	MPLS port, access and router Ethernet on-net Transport service at minimum line rate of 20 Mbps	126011			$1,000.00	$586.46	Circuit	$1,000.00	Yes	Required
12	MPLS port, access and router Ethernet on-net Transport service at minimum line rate of 30 Mbps	126012			$1,000.00	$636.32	Circuit	$1,000.00	Yes	Required
13	MPLS port, access and router Ethernet on-net Transport service at minimum line rate of 40 Mbps	126013			$1,000.00	$730.13	Circuit	$1,000.00	Yes	Required
14	MPLS port, access and router Ethernet on-net Transport service at minimum line rate of 50 Mbps	126014			$1,000.00	$804.91	Circuit	$1,000.00	Yes	Required

1.2.2.8.6 MPLS Port, Access and Router Bundled Ethernet On-Net Transport Speeds

15	MPLS port, access and router Ethernet on-net Transport service at minimum line rate of 60 Mbps	126015			$1,000.00	$884.29	Circuit	$1,000.00	Yes	Required
16	MPLS port, access and router Ethernet on-net Transport service at minimum line rate of 70 Mbps	126016			$1,000.00	$957.76	Circuit	$1,000.00	Yes	Required
17	MPLS port, access and router Ethernet on-net Transport service at minimum line rate of 80 Mbps	126017			$1,000.00	$1,031.23	Circuit	$1,000.00	Yes	Required
18	MPLS port, access and router Ethernet on-net Transport service at minimum line rate of 90 Mbps	126018			$1,000.00	$1,104.70	Circuit	$1,000.00	Yes	Required

1.2.2.8.6 MPLS Port, Access and Router Bundled Ethernet On-Net Transport Speeds

19	MPLS port, access and router Ethernet on-net Transport service at minimum line rate of 100 Mbps	126019			$1,000.00	$1,247.06	Circuit	$1,000.00	Yes	Required
20	MPLS port, access and router Ethernet on-net Transport service at minimum line rate of 150 Mbps	126020			$1,500.00	$1,311.34	Circuit	$1,500.00	Yes	Required
21	MPLS port, access and router Ethernet on-net Transport service at minimum line rate of 200 Mbps	126021			$1,500.00	$1,375.63	Circuit	$1,500.00	Yes	Required
22	MPLS port, access and router Ethernet on-net Transport service at minimum line rate of 250 Mbps	126022			$1,500.00	$1,434.02	Circuit	$1,500.00	Yes	Required

1.2.2.8.6 MPLS Port, Access and Router Bundled Ethernet On-Net Transport Speeds

23	MPLS port, access and router Ethernet on-net Transport service at minimum line rate of 300 Mbps	126023			$1,500.00	$1,492.40	Circuit	$1,500.00	Yes	Required
24	MPLS port, access and router Ethernet on-net Transport service at minimum line rate of 400 Mbps	126024			$1,500.00	$1,609.17	Circuit	$1,500.00	Yes	Required
25	MPLS port, access and router Ethernet on-net Transport service at minimum line rate of 450 Mbps	126025			$1,500.00	$1,667.22	Circuit	$1,500.00	Yes	Required
26	MPLS port, access and router Ethernet on-net Transport service at minimum line rate of 500 Mbps	126026			$1,500.00	$1,725.28	Circuit	$1,500.00	Yes	Required

1.2.2.8.6 MPLS Port, Access and Router Bundled Ethernet On-Net Transport Speeds

27	MPLS port, access and router Ethernet on-net Transport service at minimum line rate of 600 Mbps	126027			$1,500.00	$1,842.70	Circuit	$1,500.00	Yes	Required
28	MPLS port, access and router Ethernet on-net Transport service at minimum line rate of 700 Mbps	126028			$1,500.00	$1,958.82	Circuit	$1,500.00	Yes	Required
29	MPLS port, access and router Ethernet on-net Transport service at minimum line rate of 800 Mbps	126029			$1,500.00	$2,075.58	Circuit	$1,500.00	Yes	Required
30	MPLS port, access and router Ethernet on-net Transport service at minimum line rate of 900 Mbps	126030			$1,500.00	$2,191.70	Circuit	$1,500.00	Yes	Required

1.2.2.8.6 MPLS Port, Access and Router Bundled Ethernet On-Net Transport Speeds

31	MPLS port, access and router Ethernet on-net Transport service at minimum line rate of one 1 Gbps	126031			$1,500.00	$2,321.58	Circuit	$1,500.00	Yes	Required
32	MPLS port, access and router Ethernet on-net Transport service at minimum line rate of one 2 Gbps	126032			$1,500.00	$2,731.58	Circuit	$1,500.00	Yes	Required
33	MPLS port, access and router Ethernet on-net Transport service at minimum line rate of one 2.5 Gbps	126033			$1,500.00	$3,141.58	Circuit	$1,500.00	Yes	Required
34	MPLS port, access and router Ethernet on-net Transport service at minimum line rate of one 3 Gbps	126034			$1,500.00	$3,551.58	Circuit	$1,500.00	Yes	Required

1.2.2.8.6 MPLS Port, Access and Router Bundled Ethernet On-Net Transport Speeds

35	MPLS port, access and router Ethernet on-net Transport service at minimum line rate of one 3.5 Gbps	126035			$1,500.00	$3,756.58	Circuit	$1,500.00	Yes	Required
36	MPLS port, access and router Ethernet on-net Transport service at minimum line rate of one 4 Gbps	126036			$1,500.00	$3,961.58	Circuit	$1,500.00	Yes	Required
37	MPLS port, access and router Ethernet on-net Transport service at minimum line rate of one 4.5 Gbps	126037			$1,500.00	$4,166.58	Circuit	$1,500.00	Yes	Required
38	MPLS port, access and router Ethernet on-net Transport service at minimum line rate of one 5 Gbps	126038			$1,500.00	$4,371.58	Circuit	$1,500.00	Yes	Required

1.2.2.8.6 MPLS Port, Access and Router Bundled Ethernet On-Net Transport Speeds

39	MPLS port, access and router Ethernet on-net Transport service at minimum line rate of one 5.5 Gbps	126039			$1,500.00	$4,576.58	Circuit	$1,500.00	Yes	Required
40	MPLS port, access and router Ethernet on-net Transport service at minimum line rate of one 6 Gbps	126040			$1,500.00	$4,781.58	Circuit	$1,500.00	Yes	Required
41	MPLS port, access and router Ethernet on-net Transport service at minimum line rate of one 6.5 Gbps	126041			$1,500.00	$4,986.58	Circuit	$1,500.00	Yes	Required
42	MPLS port, access and router Ethernet on-net Transport service at minimum line rate of one 7 Gbps	126042			$1,500.00	$5,191.58	Circuit	$1,500.00	Yes	Required

1.2.2.8.6 MPLS Port, Access and Router Bundled Ethernet On-Net Transport Speeds

43	MPLS port, access and router Ethernet on-net Transport service at minimum line rate of one 7.5 Gbps	126043			$1,500.00	$5,396.58	Circuit	$1,500.00	Yes	Required
44	MPLS port, access and router Ethernet on-net Transport service at minimum line rate of one 8 Gbps	126044			$1,500.00	$5,601.58	Circuit	$1,500.00	Yes	Required
45	MPLS port, access and router Ethernet on-net Transport service at minimum line rate of one 8.5 Gbps	126045			$1,500.00	$5,806.58	Circuit	$1,500.00	Yes	Required
46	MPLS port, access and router Ethernet on-net Transport service at minimum line rate of one 9 Gbps	126046			$1,500.00	$6,011.58	Circuit	$1,500.00	Yes	Required

1.2.2.8.6 MPLS Port, Access and Router Bundled Ethernet On-Net Transport Speeds

47	MPLS port, access and router Ethernet on-net Transport service at minimum line rate of one 9.5 Gbps	126047			$1,500.00	$6,216.58	Circuit	$1,500.00	Yes	Required
48	MPLS port, access and router Ethernet on-net Transport service at minimum line rate of one 10 Gbps	126048			$1,500.00	$6,421.58	Circuit	$1,500.00	Yes	Required

1.2.2.8.7 MPLS Port, Access and Router Bundled Ethernet Off-Net Transport Speeds

Contractor's Description of Service, include required service description, features and additional features offered by Contractor:
Integra's MPLS service is a Layer 3 multipoint-to-multipoint virtual private LAN across an MPLS enabled backbone. The MPLS backbone allows for a diverse range of applications (such as voice, video, ERP, and data applications) to be transported over the same platform. Most importantly, it allows those applications to be prioritized by importance. Quality of service packet labeling allows for application-specific priority queueing of traffic. For example, voice traffic (assuming it is an application on the data network) is recognized by the network devices and receives priority handling over lower priority traffic, such as web browsing. MPLS port, access, and router bundled Ethernet transport service includes an MPLS port, "third party provider" connectivity between Integra's network and the customer's demarcation point, an Integra provided network interface device (NID), and an Integra provided "router." Transport speeds ranging from 1 Mbps to 10 Gbps are available.

Geographic Availability:
All Incumbent Local Exchange Carrier (ILEC) territories open to competition as defined by the California Public Utilities Commission (CPUC) where facilities are available either through Integra's owned facilities or through resale of ILEC facilities

Service Limitations and Restrictions
None.

Change Charge Applicability:
Change Charges apply to modifications of existing services and features (excluding N/A line items). Change Charges do not apply to disconnects.

A	B	C	D	E	F	G	H	I	J	K
Line item #	Feature Name	Contractor's Product Identifier	Feature Description	Feature Restrictions, Limitations and Additional Information	Non-Recurring Charge per item	Monthly Recurring Charge/item per unit	Unit of measure	Charge per change per item	Delegation Needed (Yes/No)	Required or Discretionary
1	MPLS port, access and router Ethernet off-net Transport service at minimum line rate of one (1) Mbps	127001			ICB	ICB	Circuit	ICB	Yes	Required
2	MPLS port, access and router Ethernet off-net Transport service at minimum line rate of two (2) Mbps	127002			ICB	ICB	Circuit	ICB	Yes	Required

1.2.2.8.7 MPLS Port, Access and Router Bundled Ethernet Off-Net Transport Speeds

3	MPLS port, access and router Ethernet off-net Transport service at minimum line rate of three (3) Mbps	127003			ICB	ICB	Circuit	ICB	Yes	Required
4	MPLS port, access and router Ethernet off-net Transport service at minimum line rate of four (4) Mbps	127004			ICB	ICB	Circuit	ICB	Yes	Required
5	MPLS port, access and router Ethernet off-net Transport service at minimum line rate of five (5) Mbps	127005			ICB	ICB	Circuit	ICB	Yes	Required
6	MPLS port, access and router Ethernet off-net Transport service at minimum line rate of six (6) Mbps	127006			ICB	ICB	Circuit	ICB	Yes	Required
7	MPLS port, access and router Ethernet off-net Transport service at minimum line rate of seven (7) Mbps	127007			ICB	ICB	Circuit	ICB	Yes	Required

1.2.2.8.7 MPLS Port, Access and Router Bundled Ethernet Off-Net Transport Speeds

8	MPLS port, access and router Ethernet off-net Transport service at minimum line rate of eight (8) Mbps	127008			ICB	ICB	Circuit	ICB	Yes	Required
9	MPLS port, access and router Ethernet off-net Transport service at minimum line rate of nine (9) Mbps	127009			ICB	ICB	Circuit	ICB	Yes	Required
10	MPLS port, access and router Ethernet off-net Transport service at minimum line rate of 10 Mbps	127010			ICB	ICB	Circuit	ICB	Yes	Required
11	MPLS port, access and router Ethernet off-net Transport service at minimum line rate of 20 Mbps	127011			ICB	ICB	Circuit	ICB	Yes	Required
12	MPLS port, access and router Ethernet off-net Transport service at minimum line rate of 30 Mbps	127012			ICB	ICB	Circuit	ICB	Yes	Required

1.2.2.8.7 MPLS Port, Access and Router Bundled Ethernet Off-Net Transport Speeds

13	MPLS port, access and router Ethernet off-net Transport service at minimum line rate of 40 Mbps	127013			ICB	ICB	Circuit	ICB	Yes	Required
14	MPLS port, access and router Ethernet off-net Transport service at minimum line rate of 50 Mbps	127014			ICB	ICB	Circuit	ICB	Yes	Required
15	MPLS port, access and router Ethernet off-net Transport service at minimum line rate of 60 Mbps	127015			ICB	ICB	Circuit	ICB	Yes	Required
16	MPLS port, access and router Ethernet off-net Transport service at minimum line rate of 70 Mbps	127016			ICB	ICB	Circuit	ICB	Yes	Required
17	MPLS port, access and router Ethernet off-net Transport service at minimum line rate of 80 Mbps	127017			ICB	ICB	Circuit	ICB	Yes	Required

1.2.2.8.7 MPLS Port, Access and Router Bundled Ethernet Off-Net Transport Speeds

18	MPLS port, access and router Ethernet off-net Transport service at minimum line rate of 90 Mbps	127018			ICB	ICB	Circuit	ICB	Yes	Required
19	MPLS port, access and router Ethernet off-net Transport service at minimum line rate of 100 Mbps	127019			ICB	ICB	Circuit	ICB	Yes	Required
20	MPLS port, access and router Ethernet off-net Transport service at minimum line rate of 150 Mbps	127020			ICB	ICB	Circuit	ICB	Yes	Required
21	MPLS port, access and router Ethernet off-net Transport service at minimum line rate of 200 Mbps	127021			ICB	ICB	Circuit	ICB	Yes	Required
22	MPLS port, access and router Ethernet off-net Transport service at minimum line rate of 300 Mbps	127022			ICB	ICB	Circuit	ICB	Yes	Required

1.2.2.8.7 MPLS Port, Access and Router Bundled Ethernet Off-Net Transport Speeds

23	MPLS port, access and router Ethernet off-net Transport service at minimum line rate of 400 Mbps	127023			ICB	ICB	Circuit	ICB	Yes	Required
24	MPLS port, access and router Ethernet off-net Transport service at minimum line rate of 450 Mbps	127024			ICB	ICB	Circuit	ICB	Yes	Required
25	MPLS port, access and router Ethernet off-net Transport service at minimum line rate of 500 Mbps	127025			ICB	ICB	Circuit	ICB	Yes	Required
26	MPLS port, access and router Ethernet off-net Transport service at minimum line rate of 600 Mbps	127026			ICB	ICB	Circuit	ICB	Yes	Required
27	MPLS port, access and router Ethernet off-net Transport service at minimum line rate of 700 Mbps	127027			ICB	ICB	Circuit	ICB	Yes	Required

1.2.2.8.7 MPLS Port, Access and Router Bundled Ethernet Off-Net Transport Speeds

28	MPLS port, access and router Ethernet off-net Transport service at minimum line rate of 800 Mbps	127028			ICB	ICB	Circuit	ICB	Yes	Required
29	MPLS port, access and router Ethernet off-net Transport service at minimum line rate of 900 Mbps	127029			ICB	ICB	Circuit	ICB	Yes	Required
30	MPLS port, access and router Ethernet off-net Transport service at minimum line rate of 1 Gbps	127030			ICB	ICB	Circuit	ICB	Yes	Required
31	MPLS port, access and router Ethernet off-net Transport service at minimum line rate of 2 Gbps	127031			ICB	ICB	Circuit	ICB	Yes	Required
32	MPLS port, access and router Ethernet off-net Transport service at minimum line rate of 2.5 Gbps	127032			ICB	ICB	Circuit	ICB	Yes	Required

1.2.2.8.7 MPLS Port, Access and Router Bundled Ethernet Off-Net Transport Speeds

33	MPLS port, access and router Ethernet off-net Transport service at minimum line rate of 3 Gbps	127033			ICB	ICB	Circuit	ICB	Yes	Required
34	MPLS port, access and router Ethernet off-net Transport service at minimum line rate of 3.5 Gbps	127034			ICB	ICB	Circuit	ICB	Yes	Required
35	MPLS port, access and router Ethernet off-net Transport service at minimum line rate of 4 Gbps	127035			ICB	ICB	Circuit	ICB	Yes	Required
36	MPLS port, access and router Ethernet off-net Transport service at minimum line rate of 4.5 Gbps	127036			ICB	ICB	Circuit	ICB	Yes	Required
37	MPLS port, access and router Ethernet off-net Transport service at minimum line rate of 5 Gbps	127037			ICB	ICB	Circuit	ICB	Yes	Required

1.2.2.8.7 MPLS Port, Access and Router Bundled Ethernet Off-Net Transport Speeds

38	MPLS port, access and router Ethernet off-net Transport service at minimum line rate of 5.5 Gbps	127038			ICB	ICB	Circuit	ICB	Yes	Required
39	MPLS port, access and router Ethernet off-net Transport service at minimum line rate of 6 Gbps	127039			ICB	ICB	Circuit	ICB	Yes	Required
40	MPLS port, access and router Ethernet off-net Transport service at minimum line rate of 6.5 Gbps	127040			ICB	ICB	Circuit	ICB	Yes	Required
41	MPLS port, access and router Ethernet off-net Transport service at minimum line rate of 7 Gbps	127041			ICB	ICB	Circuit	ICB	Yes	Required
42	MPLS port, access and router Ethernet off-net Transport service at minimum line rate of 7.5 Gbps	127042			ICB	ICB	Circuit	ICB	Yes	Required

1.2.2.8.7 MPLS Port, Access and Router Bundled Ethernet Off-Net Transport Speeds

43	MPLS port, access and router Ethernet off-net Transport service at minimum line rate of 8 Gbps	127043			ICB	ICB	Circuit	ICB	Yes	Required
44	MPLS port, access and router Ethernet off-net Transport service at minimum line rate of 8.5 Gbps	127044			ICB	ICB	Circuit	ICB	Yes	Required
45	MPLS port, access and router Ethernet off-net Transport service at minimum line rate of 9 Gbps	127045			ICB	ICB	Circuit	ICB	Yes	Required
46	MPLS port, access and router Ethernet off-net Transport service at minimum line rate of 9.5 Gbps	127046			ICB	ICB	Circuit	ICB	Yes	Required
47	MPLS port, access and router Ethernet off-net Transport service at minimum line rate of 10 Gbps	127047			ICB	ICB	Circuit	ICB	Yes	Required

1.2.3.2.4 Converged VoIP Handset Service Packages

Contractor's Description of Service, include required service description, features and additional features offered by Contractor:
Converged VoIP network configurations are provisioned in conjunction with the Integra's MPLS services. The converged VoIP service utilizes the MPLS circuit to access VoIP calling services. The VoIP network delivers business-class features that support standard business lines, direct inward dial (DID) lines, gateway services to local Public Switched Telephone Networks (PSTNs), and least cost routing. The converged VoIP service is interoperable with the PSTN and complies with the local number portability regulations. The converge VoIP service complies with FCC emergency service requirements including E911 services to identify the location of an originating station and routing 911 calls to the appropriate Public Safety Answering Point (PSAP).   All call control components reside in Integra's network including network gatekeepers and network gateways.   No voice traffic is routed through the public Internet.   The VoIP network is non-proprietary and uses session initiation protocol (SIP) standards based open architecture.
The <u>converged VoIP handset service packages</u> include standard, midrange, executive, and attendant handsets; and standard and executive conference room speakerphones.

Geographic Availability:
The cities specified below. Serving area is defined as within the city limits for each location identified.
Sacramento, Oakland, San Francisco, Los Angeles, San Diego, San Jose
Santa Clara, Palo Alto, Sunnyvale, Elk Grove, West Sacramento, Rancho Cordova, Santa Rosa, Rohnert Park, Petaluma, San Rafael, Cotati, Citrus Heights, Folsom, Milpitas, Pleasanton

Service Limitations and Restrictions
None.

Change Charge Applicability:
Change Charges apply to modifications of existing services and features (excluding N/A line items). Change Charges do not apply to disconnects.

A	B	C	D	E	F	G	H	I	J	K
Line item #	Feature Name	Contractor's Product Identifier	Feature Description	Feature Restrictions, Limitations and Additional Information	Non-Recurring Charge per item	Monthly Recurring Charge/item per unit	Unit of measure	Charge per change per item	Delegation Needed (Yes/No)	Required or Discretionary
1	Standard Converged VoIP Handset Service Package	128001	Service Package with Standard Converged VoIP Handset Service Package as described in1.2.3.2.4.1 and the Basic Feature Package as described in 1.2.3.2.3		$285.00	$14.30	Seat	$25.00	Yes	Required
2	Midrange Converged VoIP Handset Service Package	128002	Service Package with Midrange Converged VoIP Handset Service Package as described in 1.2.3.2.4.2 and the Basic Feature Package as described in 1.2.3.2.3		$285.00	$16.35	Seat	$25.00	Yes	Required

1.2.3.2.4 Converged VoIP Handset Service Packages

3	Executive Converged VoIP Handset Service Package	128003	Service Package with Executive Converged VoIP Handset as described in 1.2.3.2.4.3 and the Basic Feature Package as described in 1.2.3.2.3		$285.00	$21.47	Seat	$25.00	Yes	Required
4	Attendant Converged VoIP Handset Service Package	128004	Service Package with Attendant Converged VoIP Handset Service Package as described in 1.2.3.2.4.4 and the Basic Feature Package as described in 1.2.3.2.3		$285.00	$23.52	Seat	$25.00	Yes	Required
5	Converged VoIP Standard Conference Room Speakerphone Service Package	128005	Service Package with Converged VoIP conference phone Service Package with no external speakers as described in 1.2.3.2.4.5 and the Basic Feature Package as described in 1.2.3.2.3		$285.00	$27.62	Seat	$25.00	Yes	Required
6	Converged VoIP Executive Conference Room Speakerphone Service Package	128006	Converged VoIP conference phone Service Package with two (2) external speakers as described in 1.2.3.2.4.6 and the Basic Feature Package as described in 1.2.3.2.3		$285.00	$33.77	Seat	$25.00	Yes	Required
7	Polycom VVX Expansion Module Upgrade	128008	Advanced call handling capabilities and help boost telephone attendant productivity. This is an upcharge to the standard converged VoIP handset service package.		$35.00	$4.87	Seat	$35.00	Yes	Required
8	Polycom VVX Color Expansion Module Upgrade	128009	Expansion Module with advanced call handling capabilities and help boost telephone attendant productivity. This is an upcharge to the standard converged VoIP handset service package.		$35.00	$9.23	Seat	$35.00	Yes	Required

1.2.3.2.4 Converged VoIP Handset Service Packages

9	Polycom VVX Camera Upgrade	128010	Color camera adds a video conferencing capability to any VVX 500 or VVX 600 IP handset. This is an upcharge to the standard converged VoIP handset service package.		$35.00	$6.66	Seat	$35.00	Yes	Required

1.2.3.3 Converged VoIP Service Features

Contractor's Description of Service, include required service description, features and additional features offered by Contractor:
Converged VoIP network configurations are provisioned in conjunction with the Integra's MPLS services. The converged VoIP service utilizes the MPLS circuit to access VoIP calling services. The VoIP network delivers business-class features that support standard business lines, direct inward dial (DID) lines, gateway services to local Public Switched Telephone Networks (PSTNs), and least cost routing. The converged VoIP service is interoperable with the PSTN and complies with the local number portability regulations. The converge VoIP service complies with FCC emergency service requirements including E911 services to identify the location of an originating station and routing 911 calls to the appropriate Public Safety Answering Point (PSAP).   All call control components reside in Integra's network including network gatekeepers and network gateways.   No voice traffic is routed through the public Internet.   The VoIP network is non-proprietary and uses session initiation protocol (SIP) standards based open architecture.
The additional converged VoIP service features include site survivability network failure solution, LAN assessment retest, block of 20 DIDs, web-based attendant console, additional line appearances, and analog and facsimile support.

Geographic Availability:
The cities specified below. Serving area is defined as within the city limits for each location identified.
Sacramento, Oakland, San Francisco, Los Angeles, San Diego, San Jose
Santa Clara, Palo Alto, Sunnyvale, Elk Grove, West Sacramento, Rancho Cordova, Santa Rosa, Rohnert Park, Petaluma, San Rafael, Cotati, Citrus Heights, Folsom, Milpitas, Pleasanton

Service Limitations and Restrictions
None.

Change Charge Applicability:
Change Charges apply to modifications of existing services and features (excluding N/A line items). Change Charges do not apply to disconnects.

A	B	C	D	E	F	G	H	I	J	K
Line item #	Feature Name	Contractor's Product Identifier	Feature Description	Feature Restrictions, Limitations and Additional Information	Non-Recurring Charge per item	Monthly Recurring Charge/item per unit	Unit of measure	Charge per change per item	Delegation Needed (Yes/No)	Required or Discretionary
1	Converged VoIP Site Survivability Network Failure	129001	Site survivability option		ICB	ICB	N/A	ICB	Yes	Required
2	Converged VoIP Network LAN Assessment Retest	129002	Additional test beyond the initial LAN Assessment test as identified in Section (1.2.3.2.6) Converged VoIP Network LAN Assessment.		$245.00	N/A	Seat	N/A	Yes	Required

1.2.3.3 Converged VoIP Service Features

3	Converged VoIP Block of 20 Additional Direct Inward Dialing (DID) Number Reservation	129003	Block of 20 DID numbers held in reservation.		N/A	$3.08	Per Block of 20	N/A	Yes	Required
4	Converged VoIP Web-Based Attendant Console	129004	Enables a subscriber (e.g., receptionist) to monitor a configurable set of subscribers		N/A	$37.93	Each	N/A	Yes	Required
5	Converged VoIP Additional Line Appearance	129005	Additional line appearances for multi-line handsets.		N/A	$0.00	Appearance	N/A	Yes	Required
6	Converged VoIP Analog and Facsimile Support	129006	Analog device or facsimile support		$20.00	$14.61	Each	N/A	Yes	Required

1.2.3.4.4 Converged VoIP Off-Net Toll-Free

Contractor's Description of Service, include required service description, features and additional features offered by Contractor:
Converged VoIP network configurations are provisioned in conjunction with the Integra's MPLS services. The converged VoIP service utilizes the MPLS circuit to access VoIP calling services. The VoIP network delivers business-class features that support standard business lines, direct inward dial (DID) lines, gateway services to local Public Switched Telephone Networks (PSTNs), and least cost routing. The converged VoIP service is interoperable with the PSTN and complies with the local number portability regulations. The converge VoIP service complies with FCC emergency service requirements including E911 services to identify the location of an originating station and routing 911 calls to the appropriate Public Safety Answering Point (PSAP).   All call control components reside in Integra's network including network gatekeepers and network gateways.   No voice traffic is routed through the public Internet.   The VoIP network is non-proprietary and uses session initiation protocol (SIP) standards based open architecture.   The <u>converged VoIP off-net toll free service</u> allows end users to receive off-net toll-free calls from the 50 United States, the District Of Columbia, the Virgin Islands, and Puerto Rico.

Geographic Availability:
The cities specified below. Serving area is defined as within the city limits for each location identified.   Sacramento, Oakland, San Francisco, Los Angeles, San Diego, San Jose   Santa Clara, Palo Alto, Sunnyvale, Elk Grove, West Sacramento, Rancho Cordova, Santa Rosa, Rohnert Park, Petaluma, San Rafael, Cotati, Citrus Heights, Folsom, Milpitas, Pleasanton

Service Limitations and Restrictions
None.

Change Charge Applicability:
Change Charges apply to modifications of existing services and features (excluding N/A line items). Change Charges do not apply to disconnects.

A	B	C	D	E	F	G	H	I	J	K
Line item #	Feature Name	Contractor's Product Identifier	Feature Description	Feature Restrictions, Limitations and Additional Information	Non-Recurring Charge per item	Monthly Recurring Charge/item per unit	Unit of measure	Charge per change per item	Delegation Needed (Yes/No)	Required or Discretionary
1	Converged VoIP Off-Net Toll-Free	130001	Allows a Customer to receive off-net toll-free calls from the 50 United States, the District Of Columbia, the Virgin Islands, and Puerto Rico.		$1.50	$0.4100	Minute	N/A	Yes	Required

1.2.3.4.5 Converged VoIP International Off-Net Calling

Contractor's Description of Service, include required service description, features and additional features offered by Contractor:
Converged VoIP network configurations are provisioned in conjunction with the Integra's MPLS services. The converged VoIP service utilizes the MPLS circuit to access VoIP calling services. The VoIP network delivers business-class features that support standard business lines, direct inward dial (DID) lines, gateway services to local Public Switched Telephone Networks (PSTNs), and least cost routing. The converged VoIP service is interoperable with the PSTN and complies with the local number portability regulations. The converge VoIP service complies with FCC emergency service requirements including E911 services to identify the location of an originating station and routing 911 calls to the appropriate Public Safety Answering Point (PSAP).   All call control components reside in Integra's network including network gatekeepers and network gateways.   No voice traffic is routed through the public Internet.   The VoIP network is non-proprietary and uses session initiation protocol (SIP) standards based open architecture.
The converged VoIP International off-net calling allows end users off-net calling to selected international locations.

Geographic Availability:
The cities specified below. Serving area is defined as within the city limits for each location identified.
Sacramento, Oakland, San Francisco, Los Angeles, San Diego, San Jose
Santa Clara, Palo Alto, Sunnyvale, Elk Grove, West Sacramento, Rancho Cordova, Santa Rosa, Rohnert Park, Petaluma, San Rafael, Cotati, Citrus Heights, Folsom, Milpitas, Pleasanton

Service Limitations and Restrictions
None.

Change Charge Applicability:
Change Charges apply to modifications of existing services and features (excluding N/A line items). Change Charges do not apply to disconnects.

A	B	C	D	E	F	G	H	I	J	K
Line item #	Feature Name	Contractor's Product Identifier	Feature Description	Feature Restrictions, Limitations and Additional Information	Non-Recurring Charge per item	Monthly Recurring Charge/item per unit	Unit of measure	Charge per change per item	Delegation Needed (Yes/No)	Required or Discretionary
Converged VoIP International Off-Net Calling – Peak Time										
1	Converged VoIP International Off-Net Calling – Peak Time **Brazil**	131001				$0.0308	Minute		Yes	Required
2	Converged VoIP International Off-Net Calling – Peak Time **Canada**	131002				$0.0256	Minute		Yes	Required

1.2.3.4.5 Converged VoIP International Off-Net Calling

3	Converged VoIP International Off-Net Calling – Peak Time **China**	131003				$0.0256	Minute		Yes	Required
4	Converged VoIP International Off-Net Calling – Peak Time **France**	131004				$0.0205	Minute		Yes	Required
5	Converged VoIP International Off-Net Calling – Peak Time **Germany**	131005				$0.0205	Minute		Yes	Required
6	Converged VoIP International Off-Net Calling – Peak Time **Israel**	131006				$0.0820	Minute		Yes	Required
7	Converged VoIP International Off-Net Calling – Peak Time **Italy**	131007				$0.0205	Minute		Yes	Required
8	Converged VoIP International Off-Net Calling – Peak Time **Japan**	131008				$0.0359	Minute		Yes	Required
9	Converged VoIP International Off-Net Calling – Peak Time **Korea**	131009				$0.0205	Minute		Yes	Required
10	Converged VoIP International Off-Net Calling – Peak Time **Mexico**	131010				$0.0205	Minute		Yes	Required

1.2.3.4.5 Converged VoIP International Off-Net Calling

11	Converged VoIP International Off-Net Calling – Peak Time **Spain**	131011				$0.0205	Minute		Yes	Required
12	Converged VoIP International Off-Net Calling – Peak Time **Switzerland**	131012				$0.0256	Minute		Yes	Required
13	Converged VoIP International Off-Net Calling – Peak Time **United Kingdom**	131013				$0.0205	Minute		Yes	Required
Converged VoIP International Off-Net Calling – Off-Peak Time									
14	Converged VoIP International Off-Net Calling – Off-Peak Time **Brazil**	131301				$0.0308	Minute		Yes	Required
15	Converged VoIP International Off-Net Calling – Off-Peak Time **Canada**	131302				$0.0256	Minute		Yes	Required
16	Converged VoIP International Off-Net Calling – Off-Peak Time **China**	131303				$0.0256	Minute		Yes	Required

1.2.3.4.5 Converged VoIP International Off-Net Calling

17	Converged VoIP International Off-Net Calling – Off-Peak Time **France**	131304				$0.0205	Minute		Yes	Required
18	Converged VoIP International Off-Net Calling – Off-Peak Time **Germany**	131305				$0.0205	Minute		Yes	Required
19	Converged VoIP International Off-Net Calling – Off-Peak Time **Israel**	131306				$0.0820	Minute		Yes	Required
20	Converged VoIP International Off-Net Calling – Off-Peak Time **Italy**	131307				$0.0205	Minute		Yes	Required
21	Converged VoIP International Off-Net Calling – Off-Peak Time **Japan**	131308				$0.0359	Minute		Yes	Required
22	Converged VoIP International Off-Net Calling – Off-Peak Time **Korea**	131309				$0.0205	Minute		Yes	Required
23	Converged VoIP International Off-Net Calling – Off-Peak Time **Mexico**	131310				$0.0205	Minute		Yes	Required

1.2.3.4.5 Converged VoIP International Off-Net Calling

24	Converged VoIP International Off-Net Calling – Off-Peak Time **Spain**	131311				$0.0205	Minute		Yes	Required
25	Converged VoIP International Off-Net Calling – Off-Peak Time **Switzerland**	131312				$0.0256	Minute		Yes	Required
26	Converged VoIP International Off-Net Calling – Off-Peak Time **United Kingdom**	131313				$0.0205	Minute		Yes	Required
International Mobile Termination Charge (IMTC)									
27	International Mobile Termination Charge (IMTC) **Brazil**	131601				$0.1333	Minute		Yes	Required
28	International Mobile Termination Charge (IMTC) **Canada**	131602				$0.0256	Minute		Yes	Required
29	International Mobile Termination Charge (IMTC) **China**	131603				$0.0256	Minute		Yes	Required
30	International Mobile Termination Charge (IMTC) **France**	131604				$0.0769	Minute		Yes	Required

1.2.3.4.5 Converged VoIP International Off-Net Calling

31	International Mobile Termination Charge (IMTC) **Germany**	131605				$0.0769	Minute		Yes	Required
32	International Mobile Termination Charge (IMTC) **Israel**	131606				$0.1230	Minute		Yes	Required
33	International Mobile Termination Charge (IMTC) **Italy**	131607				$0.1025	Minute		Yes	Required
34	International Mobile Termination Charge (IMTC) **Japan**	131608				$0.1128	Minute		Yes	Required
35	International Mobile Termination Charge (IMTC) **Korea**	131609				$0.0410	Minute		Yes	Required
36	International Mobile Termination Charge (IMTC) **Mexico**	131610				$0.0769	Minute		Yes	Required
37	International Mobile Termination Charge (IMTC) **Spain**	131611				$0.0871	Minute		Yes	Required
38	International Mobile Termination Charge (IMTC) **Switzerland**	131612				$0.1435	Minute		Yes	Required
39	International Mobile Termination Charge (IMTC) **United Kingdom**	131613				$0.0769	Minute		Yes	Required

1.2.3.4.5 Converged VoIP International Off-Net Calling

40	Tier 1: International Long Distance - Landline -	131614	Landline Termination Belgium, Netherlands Hong Kong, Ireland, Norway, Sweden, Australia, Denmark, Liechtenstein, Monaco, Austria, Poland, Chile, Dominican Republic, Finland, Luxembourg, Georgia, Malawi, New Zealand, Portugal, Slovenia, Croatia, Iceland, Malta, Taiwan, Bermuda, Czech Republic, Malaysia, Brunei, Cyprus, Estonia, Hungary, Singapore, Bulgaria, San Marino, Slovakia, South Africa, American Samoa, Bahamas, Gibraltar, Lesotho, Moldova, Indonesia, Venezuela, Zimbabwe			$.0410	Minute		Yes	Required

1.2.3.4.5 Converged VoIP International Off-Net Calling

41	Tier 1: International Long Distance - Mobile -	135614	Mobile Termination Belgium, Netherlands, Hong Kong, Ireland, , Norway, Sweden, Australia, Denmark, Liechtenstein, Monaco, Austria, Poland, Chile, Dominican Republic, Finland, Luxembourg, Georgia, Malawi, New Zealand, Portugal, Slovenia, Croatia, Iceland, Malta, Taiwan, Bermuda, Czech Republic, Malaysia, Brunei, Cyprus, Estonia, Hungary, Singapore, Bulgaria, San Marino, Slovakia, South Africa, American Samoa, Bahamas, Gibraltar, Lesotho, Moldova, Indonesia, Venezuela, Zimbabwe			$.4100	Minute		Yes	Required

1.2.3.4.5 Converged VoIP International Off-Net Calling

42	Tier 2: International Long Distance - Landline -	135015	Landline Termination Botswana, El Salvador, French Antilles, Guadeloupe, Thailand, Andorra, Cali, Cayman Islands, Colombia, Romania, Russia, Ukraine, Union Island, Yugoslavia/Serbia, Argentina, Faroe Islands, Macao, Namibia, St Pierre, Turkey, Costa Rica, Peru, Uganda, Albania, Morocco, Sudan, Uzbekistan, Belarus, British Virgin Islands, Ghana, Guatemala, Gabon, Trinidad & Tobago, Liberia, Uruguay, Benin, French Guiana, Guinea, Lithuania, Netherlands Antilles, Bosnia & Herzegovina, Burkina Faso, Jordan, Kazakhstan, Suriname, Tunisia, Aruba, Bhutan, Dominica, Libya, Mozambique, Philippines, Swaziland, Belize, Nicaragua, St Kitts, Bolivia, Ecuador, Kuwait, Kyrgyzstan, Macedonia, Paraguay, St Lucia, Tajikistan, Turkmenistan, Turks/Caicos Islands, Congo, Panama, Zambia, Haiti, Jamaica, Lebanon, Reunion Island, Tanzania, Zanzibar, Grenada, Latvia, St Vincent, Maldives, Rwanda, Senegal, Algeria, Antigua, India, Togo			$.0615	Minute		Yes	Required

1.2.3.4.5 Converged VoIP International Off-Net Calling

43	Tier 2: International Long Distance - Mobile	135615	Mobile Termination - Botswana, El Salvador, French Antilles, Guadeloupe, Thailand, Andorra, Cali, Cayman Islands, Colombia, Romania, Russia, Ukraine, Union Island, Yugoslavia/Serbia, Argentina, Faroe Islands, Macao, Namibia, St Pierre, Turkey, Costa Rica, Peru, Uganda, Albania, Morocco, Sudan, Uzbekistan, Belarus, British Virgin Islands, Ghana, Guatemala, Gabon, Trinidad & Tobago, Liberia, Uruguay, Benin, French Guiana, Guinea, Lithuania, Netherlands Antilles, Bosnia & Herzegovina, Burkina Faso, Jordan, Kazakhstan, Suriname, Tunisia, Aruba, Bhutan, Dominica, Libya, Mozambique, Philippines, Swaziland, Belize, Nicaragua, St Kitts, Bolivia, Ecuador, Kuwait, Kyrgyzstan, Macedonia, Paraguay, St Lucia, Tajikistan, Turkmenistan, Turks/Caicos Islands, Congo, Panama, Zambia, Haiti, Jamaica, Lebanon, Reunion Island, Tanzania, Zanzibar, Grenada, Latvia, St Vincent, Maldives, Rwanda, Senegal, Algeria, Antigua, India, Togo			$.6150	Minute		Yes		Required

1.2.3.5 VoIP Voice Mail Services and Features

Contractor's Description of Service, include required service description, features and additional features offered by Contractor:
Converged VoIP network configurations are provisioned in conjunction with the Integra's MPLS services. The converged VoIP service utilizes the MPLS circuit to access VoIP calling services. The VoIP network delivers business-class features that support standard business lines, direct inward dial (DID) lines, gateway services to local Public Switched Telephone Networks (PSTNs), and least cost routing. The converged VoIP service is interoperable with the PSTN and complies with the local number portability regulations. The converge VoIP service complies with FCC emergency service requirements including E911 services to identify the location of an originating station and routing 911 calls to the appropriate Public Safety Answering Point (PSAP).   All call control components reside in Integra's network including network gatekeepers and network gateways.   No voice traffic is routed through the public Internet.   The VoIP network is non-proprietary and uses session initiation protocol (SIP) standards based open architecture.
The <u>converged VoIP voice mail services</u> are interoperable and work with the converged VoIP service. The converged voice mail services includes the capability for end-users to have callers leave a message to be retrieved at a later time and to forward messages to other end-users within the same VoIP voice mail network. The service also offers a variety of message length capabilities, greeting and delivery options, broadcast messaging, and the ability to transfer to an attendant.

Geographic Availability:
The cities specified below. Serving area is defined as within the city limits for each location identified.
Sacramento, Oakland, San Francisco, Los Angeles, San Diego, San Jose
Santa Clara, Palo Alto, Sunnyvale, Elk Grove, West Sacramento, Rancho Cordova, Santa Rosa, Rohnert Park, Petaluma, San Rafael, Cotati, Citrus Heights, Folsom, Milpitas, Pleasanton

Service Limitations and Restrictions
None.

Change Charge Applicability:
Change Charges apply to modifications of existing services and features (excluding N/A line items). Change Charges do not apply to disconnects.

A	B	C	D	E	F	G	H	I	J	K
Line item #	Feature Name	Contractor's Product Identifier	Feature Description	Feature Restrictions, Limitations and Additional Information	Non-Recurring Charge per item	Monthly Recurring Charge/item per unit	Unit of measure	Charge per change per item	Delegation Needed (Yes/No)	Required or Discretionary
1	Converged VoIP Voice Mail	132001	Minimum feature requirements as listed in Table 1.2.3.5.a		$50.00	$2.56	User	N/A	Yes	Required

1.2.4.1 Audio Conferencing Service and Features

Contractor's Description of Service, include required service description, features and additional features offered by Contractor:
Audio conferencing consists of a multiple port, reserved, and reservationless, conferencing bridge.
The basic audio conferencing features include:
1. International access - callers have the ability to participate in a conference from an international location;
2. Host controlled question and answer Service - the host of a conference can control a question and answer session on a conference call; and,
3. Voting and polling service - The capability for participants to vote via touchtone keys and for the host to poll votes.
All audio conferencing services are available and functional to all subscribers. The service supports toll-free dial-in and caller paid dial-in conferencing services. The audio conferencing service also supports users who are connected via IP and the Public Switched Telephone Network (PSTN).

Geographic Availability:
All subscribers who are connected via IP and the Public Switched Telephone Network (PSTN).

Service Limitations and Restrictions
The cities specified below. Serving area is defined as within the city limits for each location identified.
Sacramento, Oakland, San Francisco, Los Angeles, San Diego, San Jose
Santa Clara, Palo Alto, Sunnyvale, Elk Grove, West Sacramento, Rancho Cordova, Santa Rosa, Rohnert Park, Petaluma, San Rafael, Cotati, Citrus Heights, Folsom, Milpitas, Pleasanton

Change Charge Applicability:
Change Charges apply to modifications of existing services and features (excluding N/A line items). Change Charges do not apply to disconnects.

A	B	C	D	E	F	G	H	I	J	K
Line item #	Feature Name	Contractor's Product Identifier	Feature Description	Feature Restrictions, Limitations and Additional Information	Non-Recurring Charge per item	Monthly Recurring Charge/item per unit	Unit of measure	Charge per change per item	Delegation Needed (Yes/No)	Required or Discretionary
1	Caller Paid Dial-in Reservation-less Service	133001	Also known as "Meet-Me" service, participants dial a pre-established number and access code to join the conference call.		N/A	$0.0308	minute	N/A	No	Required
2	Toll Free Dial-in Reservation-less Service	133002	Also known as "Meet-Me" service, participants dial a pre-established toll-free number and access code to join the conference call.		N/A	$0.0513	minute	N/A	No	Required
3	Caller Paid Dial-in Reserved Service	133003	Host reserves a conference session in advance and receives a temporary dial-in number and access code. Participants dial the number and enter the access code to join the call.		N/A	$0.1230	minute	N/A	No	Required

1.2.4.1 Audio Conferencing Service and Features

4	Toll Free Dial-in Reserved Service	133004	Host reserves a conference session in advance and receives a temporary toll-free dial-in number and access code. Participants dial the toll-free number and enter the access code to join the call.		N/A	$0.1230	minute	N/A	No	Required
5	Operator-Dialed Service	133005	An operator sets up the conference call by placing calls to each of the participants.		N/A	$0.2153	minute	N/A	No	Required
6	Operator-Assisted Dial-in Service	133006	Participants dial in to the conference number and the operator screens the callers for information such as password, name or location.		N/A	$0.1538	minute	N/A	No	Required
7	Recording Service	133007	The capability to record to various media including CD, audiocassette or the Digitized Replay option below.		N/A	$35.8750	hour	N/A	No	Required
8	Digitized Replay	133008	A user can listen to a conference call at their convenience by dialing an access number/code. During replay the caller can control the session utilizing telephone keypad entries.		N/A	$2.3063	minute	N/A	No	Required
9	Transcription	133009	Contractor provided transcribing a conference call		N/A	$61.5000	15 minute blocks	N/A	No	Required
10	Language Interpretation/ Translation	133010	Real-time interpretation and translation services		N/A	$5.1250	minute	N/A	No	Required
11	Security List Screening	133011	Host specifies a list of participants who may dial into the conference call. Conference Attendant screens callers against the list.		N/A	$0.00	port	N/A	No	Required

1.2.4.1 Audio Conferencing Service and Features

12	Participant List	133012	Conference Attendant captures up to three (3) caller attributes and distributes a list of conference participants to the host immediately following the call.		N/A	$10.25	port	N/A	No	Required

1.2.5.8 SIP Calling Plans

Contractor's Description of Service, include required service description, features and additional features offered by Contractor:
The SIP trunk service allows a Customer to utilize a connection to Integra's MPLS network to access the Public Switched Telephone Network (PSTN) from an end-user device such as an IP PBX, Call Manager, or Unified Communications and Collaboration device. This service: • Provides access to the PSTN via SIP trunking supporting local, long distance and inbound toll-free calling. • Supports G.711 and G.729a voice compression. • Provides SIP Trunk service that provides unlimited on-net calling. On-net calling is defined as calling from a SIP Trunk site that uses Integra's MPLS network and terminates at a SIP Trunk site or a Converged VoIP site. Off-net calling is any call that is not on-net. Off-net calling consists of local, long distance (United States), and international. • Treats the State of California as a single enterprise for the purpose of on-net calling. On-net calling from one State of California Agency/Department to another shall be treated the same as on-net calling within a State of California Agency or Department. • Is interoperable with the Integra's Converged VoIP services. • Supports the following calling features: 1. Direct Inward Dialing (DID); 2. Direct Outward Dialing (DOD); 3. Local Number Portability; 4. 4-1-1 Directory Assistance; 5. 7-1-1 Telecommunications Relay Service; 6. 9-1-1 and E9-1-1 Emergency Calling; 7. Operator Services; and, 8. ITU T.38 Standard for transmission over IP networks between Group 3 fax terminals.

Geographic Availability:
All Incumbent Local Exchange Carrier (ILEC) territories open to competition as defined by the California Public Utilities Commission (CPUC) where facilities are available either through Integra's owned facilities or through resale of ILEC facilities

Service Limitations and Restrictions
None.

Change Charge Applicability:
Change Charges apply to modifications of existing services and features (excluding N/A line items). Change Charges do not apply to disconnects.

A	B	C	D	E	F	G	H	I	J	K
Line item #	Feature Name	Contractor's Product Identifier	Feature Description	Feature Restrictions, Limitations and Additional Information	Non-Recurring Charge per item	Monthly Recurring Charge/item per unit	Unit of measure	Charge per change per item	Delegation Needed (Yes/No)	Required or Discretionary

1.2.5.8 SIP Calling Plans

1	SIP Calling Plan A	134001	Unlimited Local Calling (inbound/outbound) with unlimited off-net long distance calling (United States). The plan shall include a rate for off-net international and shall not include any other rates. There shall be no charges for on-net calling.		N/A	$20.50	concurrent call	$25.00	Yes	Required
2	SIP Calling Plan B	134002	Unlimited local calling with off-net long distance (Unites State) usage. The plan shall include a rate for off-net long distance (United State) and a rate for off-net international and shall not include any other rates. There shall be no charges for on-net calling.		N/A	$20.50	concurrent call	$25.00	Yes	Required
3	US Off-Net Calling for Calling Plan B	134003	Domestic Off-Net calling for Calling Plan B Customers		N/A	$0.0359	Minute	N/A	Yes	Required
4	SIP Calling Plan C	134004	Unlimited off-net long distance calling (United States) with no local calling. There shall be no rates associated with this plan. There shall be no charges for on-net calling.		N/A	$20.50	concurrent call	$25.00	Yes	Required
5	SIP Calling Plan D	134005	United States Inbound toll-free calling. The plan shall contain a rate for United States inbound toll-free calling and shall not include any other rates.		N/A	$20.50	concurrent call	$25.00	Yes	Required
6	Inbound Toll Free Calling Rate for Calling Plan D	134006	Inbound Toll-Free calling for SIP Calling Plan D Customers.		N/A	$0.0359	Minute	N/A	Yes	Required

1.2.5.9 SIP Trunk International Off-Net Calling

Contractor's Description of Service, include required service description, features and additional features offered by Contractor:
Integra will provide the ability to terminate international calls (originating on SIP Trunks) on international wireline and wireless devices located in the following countries: Brazil Canada China France Germany Israel Italy Japan Korea Mexico Spain Switzerland United Kingdom And selected others countries (see Tiers 1 and 2 in these items).
Geographic Availability: All Incumbent Local Exchange Carrier (ILEC) territories open to competition as defined by the California Public Utilities Commission (CPUC) where facilities are available either through Integra's owned facilities or through resale of ILEC facilities
Service Limitations and Restrictions None.
Change Charge Applicability: Change Charges apply to modifications of existing services and features (excluding N/A line items). Change Charges do not apply to disconnects.

A	B	C	D	E	F	G	H	I	J	K
Line item #	Feature Name	Contractor's Product Identifier	Feature Description	Feature Restrictions, Limitations and Additional Information	Non-Recurring Charge per item	Monthly Recurring Charge/item per unit	Unit of measure	Charge per change per item	Delegation Needed (Yes/No)	Required or Discretionary
SIP Trunk International Off-Net Calling – Peak Time										
1	SIP Trunk International Off-Net Calling – Peak Time **Brazil**	135001				$0.0308	Minute		Yes	Required

1.2.5.9 SIP Trunk International Off-Net Calling

2	SIP Trunk International Off-Net Calling – Peak Time **Canada**	135002				$0.0256	Minute		Yes	Required
3	SIP Trunk International Off-Net Calling – Peak Time **China**	135003				$0.0256	Minute		Yes	Required
4	SIP Trunk International Off-Net Calling – Peak Time **France**	135004				$0.0205	Minute		Yes	Required
5	SIP Trunk International Off-Net Calling – Peak Time **Germany**	135005				$0.0205	Minute		Yes	Required
6	SIP Trunk International Off-Net Calling – Peak Time **Israel**	135006				$0.0820	Minute		Yes	Required
7	SIP Trunk International Off-Net Calling – Peak Time **Italy**	135007				$0.0205	Minute		Yes	Required
8	SIP Trunk International Off-Net Calling – Peak Time **Japan**	135008				$0.0359	Minute		Yes	Required
9	SIP Trunk International Off-Net Calling – Peak Time **Korea**	135009				$0.0205	Minute		Yes	Required
10	SIP Trunk International Off-Net Calling – Peak Time **Mexico**	135010				$0.0205	Minute		Yes	Required

1.2.5.9 SIP Trunk International Off-Net Calling

11	SIP Trunk International Off-Net Calling – Peak Time **Spain**	135011			$0.0205	Minute		Yes	Required
12	SIP Trunk International Off-Net Calling – Peak Time **Switzerland**	135012			$0.0256	Minute		Yes	Required
13	SIP Trunk International Off-Net Calling – Peak Time **United Kingdom**	135013			$0.0205	Minute		Yes	Required
SIP Trunk International Off-Net Calling – Off-Peak Time									
14	SIP Trunk International Off-Net Calling – Off-Peak Time **Brazil**	135301			$0.0308	Minute		Yes	Required
15	SIP Trunk International Off-Net Calling – Off-Peak Time **Canada**	135302			$0.0256	Minute		Yes	Required
16	SIP Trunk International Off-Net Calling – Off-Peak Time **China**	135303			$0.0256	Minute		Yes	Required
17	SIP Trunk International Off-Net Calling – Off-Peak Time **France**	135304			$0.0205	Minute		Yes	Required
18	SIP Trunk International Off-Net Calling – Off-Peak Time **Germany**	135305			$0.0205	Minute		Yes	Required
19	SIP Trunk International Off-Net Calling – Off-Peak Time **Israel**	135306			$0.0820	Minute		Yes	Required

1.2.5.9 SIP Trunk International Off-Net Calling

20	SIP Trunk International Off-Net Calling – Off-Peak Time **Italy**	135307				$0.0205	Minute		Yes	Required
21	SIP Trunk International Off-Net Calling – Off-Peak Time **Japan**	135308				$0.0359	Minute		Yes	Required
22	SIP Trunk International Off-Net Calling – Off- Peak Time **Korea**	135309				$0.0205	Minute		Yes	Required
23	SIP Trunk International Off-Net Calling – Off-Peak Time **Mexico**	135310				$0.0205	Minute		Yes	Required
24	SIP Trunk International Off-Net Calling – Off- Peak Time **Spain**	135311				$0.0205	Minute		Yes	Required
25	SIP Trunk International Off-Net Calling – Off-Peak Time **Switzerland**	135312				$0.0259	Minute		Yes	Required
26	SIP Trunk International Off-Net Calling – Off-Peak Time **United Kingdom**	135313				$0.0205	Minute		Yes	Required
International Mobile Termination Charge (IMTC)										
27	International Mobile Termination Charge (IMTC) **Brazil**	135601				$0.1333	Minute		Yes	Required
28	International Mobile Termination Charge (IMTC) **Canada**	135602				$0.0256	Minute		Yes	Required

1.2.5.9 SIP Trunk International Off-Net Calling

29	International Mobile Termination Charge (IMTC) **China**	135603				$0.0256	Minute		Yes	Required
30	International Mobile Termination Charge (IMTC) **France**	135604				$0.0769	Minute		Yes	Required
31	International Mobile Termination Charge (IMTC) **Germany**	135605				$0.0769	Minute		Yes	Required
32	International Mobile Termination Charge (IMTC) **Israel**	135606				$0.1230	Minute		Yes	Required
33	International Mobile Termination Charge (IMTC) **Italy**	135607				$0.1025	Minute		Yes	Required
34	International Mobile Termination Charge (IMTC) **Japan**	135608				$0.1128	Minute		Yes	Required
35	International Mobile Termination Charge (IMTC) **Korea**	135609				$0.0410	Minute		Yes	Required
36	International Mobile Termination Charge (IMTC) **Mexico**	135610				$0.0769	Minute		Yes	Required
37	International Mobile Termination Charge (IMTC) **Spain**	135611				$0.0871	Minute		Yes	Required

1.2.5.9 SIP Trunk International Off-Net Calling

38	International Mobile Termination Charge (IMTC) **Switzerland**	135612				$0.1435	Minute		Yes	Required
39	International Mobile Termination Charge (IMTC) **United Kingdom**	135613				$0.0769	Minute		Yes	Required

1.2.5.9 SIP Trunk International Off-Net Calling

40	Tier 1: International Long Distance - Landline -	135014	Landline Termination Belgium, Netherlands, Paris, Hong Kong, Ireland, Japan, Norway, Sweden, Australia, Denmark, Liechtenstein, Monaco, Austria, Poland, Chile, Dominican Republic, Finland, Luxembourg, Georgia, Malawi, New Zealand, Portugal, Slovenia, Croatia, Iceland, Malta, Taiwan, Bermuda, Czech Republic, Malaysia, Brunei, Cyprus, Estonia, Hungary, Singapore, Bulgaria, San Marino, Slovakia, South Africa, American Samoa, Bahamas, Gibraltar, Lesotho, Moldova, Beijing, Indonesia, Venezuela, Zimbabwe			$.0410	Minute		Yes	Required

1.2.5.9 SIP Trunk International Off-Net Calling

41	Tier 1: International Long Distance - Mobile -	135614	Mobile Termination Belgium, Netherlands, Hong Kong, Ireland, Norway, Sweden, Australia, Denmark, Liechtenstein, Monaco, Austria, Poland, Chile, Dominican Republic, Finland, Luxembourg, Georgia, Malawi, New Zealand, Portugal, Slovenia, Croatia, Iceland, Malta, Taiwan, Bermuda, Czech Republic, Malaysia, Brunei, Cyprus, Estonia, Hungary, Singapore, Bulgaria, San Marino, Slovakia, South Africa, American Samoa, Bahamas, Gibraltar, Lesotho, Moldova, Indonesia, Venezuela, Zimbabwe			$.4100	Minute		Yes	Required

1.2.5.9 SIP Trunk International Off-Net Calling

42	Tier 2: International Long Distance - Landline -	135015	Landline Termination Botswana, El Salvador, French Antilles, Guadeloupe, Thailand, Andorra, Cali, Cayman Islands, Colombia, Moscow, Romania, Russia, Ukraine, Union Island, Yugoslavia/Serbia, Argentina, Faroe Islands, Macao, Namibia, St Pierre, Turkey, Costa Rica, Peru, Uganda, Albania, Morocco, Sudan, Uzbekistan, Belarus, British Virgin Islands, Ghana, Guatemala, Gabon, Trinidad & Tobago, Liberia, Uruguay, Benin, French Guiana, Guinea, Lithuania, Netherlands Antilles, Bosnia & Herzegovina, Burkina Faso, Jordan, Kazakhstan, Suriname, Tunisia, Aruba, Bhutan, Dominica, Libya, Mozambique, Philippines, Swaziland, Belize, Nicaragua, St Kitts, Bolivia, Ecuador, Kuwait, Kyrgyzstan, Macedonia, Paraguay, St Lucia, Tajikistan, Turkmenistan, Turks/Caicos Islands, Congo, Panama, Zambia, Haiti, Jamaica, Lebanon, Reunion Island, Tanzania, Zanzibar, Grenada, Latvia, St Vincent, Maldives, Rwanda, Senegal, Algeria, Antigua, India, Togo			$.0615	Minute		Yes	Required

1.2.5.9 SIP Trunk International Off-Net Calling

43	Tier 2: International Long Distance - Mobile -	135615	Mobile Termination Botswana, El Salvador, French Antilles, Guadeloupe, Thailand, Andorra, Cali, Cayman Islands, Colombia, Romania, Russia, Ukraine, Union Island, Yugoslavia/Serbia, Argentina, Faroe Islands, Macao, Namibia, St Pierre, Turkey, Costa Rica, Peru, Uganda, Albania, Morocco, Sudan, Uzbekistan, Belarus, British Virgin Islands, Ghana, Guatemala, Gabon, Trinidad & Tobago, Liberia, Uruguay, Benin, French Guiana, Guinea, Lithuania, Netherlands Antilles, Bosnia & Herzegovina, Burkina Faso, Jordan, Kazakhstan, Suriname, Tunisia, Aruba, Bhutan, Dominica, Libya, Mozambique, Philippines, Swaziland, Belize, Nicaragua, St Kitts, Bolivia, Ecuador, Kuwait, Kyrgyzstan, Macedonia, Paraguay, St Lucia, Tajikistan, Turkmenistan, Turks/Caicos Islands, Congo, Panama, Zambia, Haiti, Jamaica, Lebanon, Reunion Island, Tanzania, Zanzibar, Grenada, Latvia, St Vincent, Maldives, Rwanda, Senegal, Algeria, Antigua, India, Togo			$.6150	Minute		Yes	Required

1.2.8.2 Extended Demarcation Wiring Services

Contractor's Description of Service, include required service description, features and additional features offered by Contractor:
Extended Demarc wiring includes wiring and cable related activities required to extend the service demarcation point to the Customer defined termination location or cross-connect point from the Contractor's Minimum Point of Entry (MPOE). Extended Demarc wiring shall include all necessary hardware including wire and/or cable, connectors, jumpers, patch panels, minor materials and jacks. Extended Demarc wiring shall also include all necessary labor required to complete the provisioning of service including installation, testing, trouble shooting, labeling and documentation. Extended Demarc wiring is limited to the following: 1. Installation of cabling for extending services from the MPOE location to the Customer's point of utilization; 2. Installation of cross-connects or rearrangement of existing jumpers; 3. Identification and testing of existing cabling beyond the MPOE to the Customer's equipment location; or, 4. Testing, trouble shooting, labeling and completing documentation.

Geographic Availability:
Integra will provide Extended Demarcation (Extended Demarc) wiring to support the services covered by this IFB for all Customer occupied buildings where services under this Contract are being offered.

Service Limitations and Restrictions
None.

Change Charge Applicability:
No change charges apply.

A	B	C	D	E	F	G	H	I	J	K
Line item #	Feature Name	Contractor's Product Identifier	Feature Description	Feature Restrictions, Limitations and Additional Information	Non-Recurring Charge per item	Monthly Recurring Charge/item per unit	Unit of measure	Charge per change per item	Delegation Needed (Yes/No)	Required or Discretionary
1	Extended Demarcation – Copper four-Pair – Regular Hours	136001	Wiring services to extend Facilities from the Customer's MPOE to the Customer's point of utilization from a copper trunk or trunking equipment as described in Section 1.2.8.2. Includes 300 feet of four-pair cable and an RJ48s or equivalent jack.		$143.00	N/A	Installation	N/A	No	Required

1.2.8.2 Extended Demarcation Wiring Services

2	Extended Demarcation – Copper four-Pair – Overtime Hours	136002	Wiring services to extend Facilities from the Customer's MPOE to the Customer's point of utilization from a copper trunk or trunking equipment as described in Section 1.2.8.2. Includes 300 feet of four-pair cable and an RJ48s or equivalent jack.		$170.00	N/A	Installation	N/A	No	Required
3	Extended Demarcation – Copper four-Pair – Sunday and Holiday Hours	136003	Wiring services to extend Facilities from the Customer's MPOE to the Customer's point of utilization from a copper trunk or trunking equipment as described in Section 1.2.8.2. Includes 300 feet of four-pair cable and an RJ48s or equivalent jack.		$170.00	N/A	Installation	N/A	No	Required

1.2.8.2 Extended Demarcation Wiring Services

4	Extended Demarcation – Copper 25 Pair – Regular Hours	136004	Wiring services to extend Facilities from the Customer's MPOE to the Customer's point of utilization from a copper trunk or trunking equipment as described in Section 1.2.8.2. Includes 300 feet or less of Category 5 25-pair CMP cable, one (1) patch panel and mounting hardware. Ten Category 5e, three (3) meter jumpers; one (1) 24-port patch panel to be provided in the MPOE and Intermediate Distribution Frame (IDF) for all circuits being extended. Includes associated troubleshooting, testing, and labeling.		$170.00	N/A	Installation	N/A	No	Required

1.2.8.2 Extended Demarcation Wiring Services

5	Extended Demarcation – Copper 25 Pair – Overtime Hours	136005	Wiring services to extend Facilities from the Customer's MPOE to the Customer's point of utilization from a copper trunk or trunking equipment as described in Section 1.2.8.2. Includes 300 feet or less of Category 5 25-pair CMP cable, one (1) patch panel and mounting hardware. Ten Category 5e, three (3) meter jumpers; one (1) 24-port patch panel to be provided in the MPOE and Intermediate Distribution Frame (IDF) for all circuits being extended. Includes associated troubleshooting, testing, and labeling.		$224.00	N/A	Installation	N/A	No	Required

1.2.8.2 Extended Demarcation Wiring Services

6	Extended Demarcation – Copper 25 Pair – Sunday and Holiday Hours	136006	Wiring services to extend Facilities from the Customer's MPOE to the Customer's point of utilization from a copper trunk or trunking equipment as described in Section 1.2.8.2. Includes 300 feet or less of Category 5 25-pair CMP cable, one (1) patch panel and mounting hardware. Ten Category 5e, three (3) meter jumpers; one (1) 24-port patch panel to be provided in the MPOE and Intermediate Distribution Frame (IDF) for all circuits being extended. Includes associated troubleshooting, testing, and labeling.		$224.00	N/A	Installation	N/A	No	Required

1.2.8.2 Extended Demarcation Wiring Services

7	Extended Demarcation – Optical Fiber Link – Regular Hours	136007	Wiring services to extend Facilities from the Customer's MPOE to the Customers point of utilization from a fiber trunk or trunking equipment as described in Section 1.2.8.2 with strand count required to provision one (1) each service only. Includes up to 1,000 feet of 62.5/125 – or 50/125 – micron, two-strand CMP fiber drop cable with adapters, enclosures, connectors, and two (2) SC-SC duplex patch cords for each single circuit extension. Includes associated troubleshooting, testing and labeling.		$798.80	N/A	Installation	N/A	No	Required

1.2.8.2 Extended Demarcation Wiring Services

8	Extended Demarcation – Optical Fiber Link – Overtime Hours	136008	Wiring services to extend Facilities from the Customer's MPOE to the Customers point of utilization from a fiber trunk or trunking equipment as described in Section 1.2.8.2 with strand count required to provision one (1) each service only. Includes up to 1,000 feet of 62.5/125 – or 50/125 – micron, two-strand CMP fiber drop cable with adapters, enclosures, connectors, and two (2) SC-SC duplex patch cords for each single circuit extension. Includes associated troubleshooting, testing and labeling.		$850.00	N/A	Installation	N/A	No	Required

1.2.8.2 Extended Demarcation Wiring Services

| 9 | Extended Demarcation – Optical Fiber Link – Sunday and Holiday Hours | 136009 | Wiring services to extend Facilities from the Customer's MPOE to the Customers point of utilization from a fiber trunk or trunking equipment as described in Section 1.2.8.2 with strand count required to provision one (1) each service only. Includes up to 1,000 feet of 62.5/125 – or 50/125 – micron, two-strand CMP fiber drop cable with adapters, enclosures, connectors, and two (2) SC-SC duplex patch cords for each single circuit extension. Includes associated troubleshooting, testing and labeling. | | $850.00 | N/A | Installation | N/A | No | Required |

1.2.8.3 Services Related Hourly Support

Contractor's Description of Service, include required service description, features and additional features offered by **Contractor**: Work performed under this Section 1.2.8.3 is authorized only for situations where the Contractor has dispatched personnel to diagnose a service problem that is discovered to be caused by factors outside the responsibility of the Contractor or no trouble is found.

Geographic Availability: Integra will provide labor for the diagnosis and/or repair of services covered by this IFB for all Customer occupied buildings where services under this Contract are being offered.

Service Limitations and Restrictions **None.**

Change Charge Applicability: No change charges apply.

A	B	C	D	E	F	G	H	I	J	K
Line item #	Feature Name	Contractor's Product Identifier	Feature Description	Feature Restrictions, Limitations and Additional Information	Non-Recurring Charge per item	Monthly Recurring Charge/item per unit	Unit of measure	Charge per change per item	Delegation Needed (Yes/No)	Required or Discretionary
1	Field Service Repair Technician Regular Hours	137001	Field technician properly trained to an expert level for the service being dispatched to diagnose and/or repair a CALNET 3 service problem that turns out to be caused by factors outside the responsibility of the Contractor		N/A	$135.00	Hour	N/A	No	Required
2	Field Service Repair Technician Overtime Hours	137002	Field technician properly trained to an expert level for the service being dispatched to diagnose and/or repair a CALNET 3 service problem that turns out to be caused by factors outside the responsibility of the Contractor		N/A	$300.00	Hour	N/A	No	Required
3	Field Service Repair Technician Sunday and Holiday Hours	137003	Field technician properly trained to an expert level for the service being dispatched to diagnose and/or repair a CALNET 3 service problem that turns out to be caused by factors outside the responsibility of the Contractor.		N/A	$300.00	Hour	N/A	No	Required