



## DEDICATED INTERNET ACCESS

### SCALABLE SPEED AND RELIABILITY

#### Designed for Reliability and Availability

In a competitive global economy, you rely on fast, dependable business Internet connectivity to stay productive. Without a reliable connection, your employee productivity and customer experience are negatively impacted. You need an affordable, flexible, highly reliable, enterprise-class Internet service to stay competitive.

Featuring multiple diverse connections with the Internet's largest network providers, Electric Lightwave's owned fiber-optic backbone is designed to ensure you have a consistent and superior service. We carefully monitor capacity-to-utilization for optimal bandwidth availability. We manage peak utilization below 50% and we build more capacity to prevent congestion when traffic approaches this threshold. Our Dedicated Internet Access also provides a managed router to support custom configurations and failover options.

#### Assure Scalability and Capacity

Our Dedicated Internet Access was designed to seamlessly scale with a range of bandwidth options for your base service with easy to add flexible options for increasing bandwidth to meet changing demands.

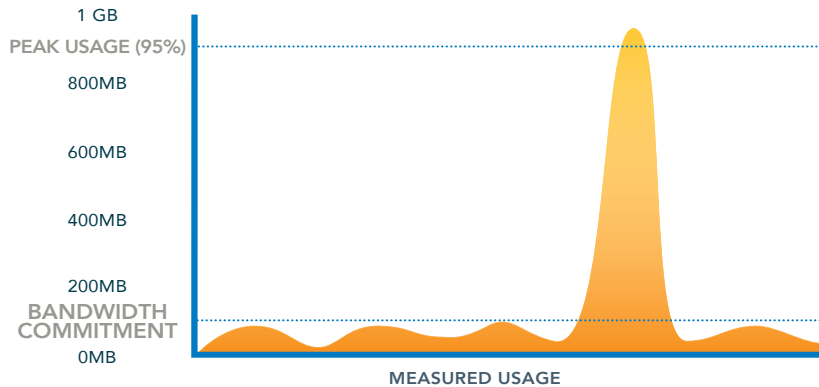
#### BUSINESS BENEFITS

- + **Flexible Bandwidth** – Customize your Internet bandwidth based on your individual needs.
- + **Guaranteed Network Reliability** – Ensure fast, reliable service, backed by our Service Level Agreement, with guaranteed uptime, latency and packet delivery.
- + **Engineered for Enterprise-Class Service** – Prevent congestion and gain a superior service with redundant routers at Electric Lightwave's network edge.
- + **Seamlessly Scale** – Quickly increase capacity or add new services with our flexible services.
- + **Ready For the Future** – IPv6 is deployed throughout our network.
- + **Built-in Resiliency** – Our unique network features redundant and diverse routing with dual routers in our core and edge network and geographically-distributed peering to numerous other backbone providers.

## Prepare for Unpredictable Bandwidth Demands

We offer a range of bandwidth options to meet your needs. Whether you're catering to a retail surge or hosting a sold-out conference, we have you covered. Choose from flat rate dedicated bandwidth options ranging from 3 Mbps to 10 Gbps, Bandwidth on Demand or usage-based billing options.

- **Bandwidth on Demand** – allows you to increase bandwidth immediately or as a future scheduled event, for a set period of time through our portal
- **Usage Based Billing** – allows you to choose from 100 Mbps to 10 Gbps for your daily requirements with flexible bandwidth in reserve for seasonal or unpredictable spikes. You select a bandwidth commitment of 100 Mbps or above and a cap for the reserve bandwidth you want available.\*



**CONTACT US** ▶ 888.889.8088

## Safeguard Your Internet Service

Protect your business from a wide range of evolving online threats with Electric Lightwave's Cyber Security Solutions. We built a comprehensive security portfolio partnering with industry-leaders to provide you with superior security solutions to protect your company's valuable digital assets.

- **Network Security Suite** – Protects your critical company assets by combining our best-in-class security solutions, Cloud Firewall Service and DDoS Mitigation Service with proactive monitoring from our Security Operations Center team. Our security experts serve as an extension of your team.
- **Cloud Firewall Service** – Guards the perimeter of your network while safely enabling applications and delivering visibility and control over users and content.
- **DDoS Mitigation Service** – Secures your online availability by identifying malicious traffic, mitigating DDoS attacks and protecting your network.
- **Security Pro Services** – Assesses your level of vulnerability and exposure to attacks then we tailor a proven, customized and cost-effective solution to fit your situation.

## ABOUT ELECTRIC LIGHTWAVE™

Electric Lightwave™ serves as a trusted network infrastructure partner to enterprises of all sizes, government agencies and carriers throughout the western United States. The company combines dense metro and intercity fiber assets, enterprise-grade network solutions, including Ethernet, Wavelengths and IP, with a highly responsive and easy to do business with approach. Electric Lightwave offers a premium service experience to match its premium network infrastructure solutions.

EL-02-11-09/22/16

\* 1Gb minimum bandwidth commitment required when delivered on 10 Gb port. Bandwidth sold in increments of 100 Mb, or 1 Gb, based on bandwidth cap selected. Bandwidth cap must be no more than 10X of the bandwidth commitment selected. Overage rates apply when the bandwidth commitment is exceeded within the month. Overage charges are based upon 95% of Peak bandwidth used for the month.