



HOSTED PBX SERVICES

SAFE AND SECURE HOSTED PBX SYSTEMS

Say Hello to Worry-Free Communications

You understand the value of reliable, flexible business communications, and we do too. Now, you can take control of your company's communications needs by simply taking advantage of Electric Lightwave's enterprise-level Hosted PBX Services. To ensure you get the quality you need, we leverage Mitel's innovative state-of-the-art technology platform, provide sophisticated IP phones and deliver a customized set of unified communications features.

Your complete telephony package starts with a secure, private connection, through our managed IP/MPLS VPN service, from your business to our secure Data Center facility. We maintain the secure facility and telephony equipment, and enable you to focus on managing your business—with no communication snags.

Seamlessly Communicate

Does your business have multiple locations, remote workers or telecommuters? Our Hosted PBX Service is an excellent solution for multi-site enterprise businesses that need interoffice communications and connectivity or remote employees who need to seamlessly communicate off site.

Through our Data Center facility, your phone, Internet access and private WAN connections are always protected, providing business continuity and resiliency. If a natural disaster or power failure takes one of your locations offline, your calls can quickly and easily be re-routed.

BUSINESS BENEFITS

- + **Dedicated PBX** guarantees a secure and private PBX for you that is never shared, solidifying service quality and security
- + **Business continuity** alternatives for catastrophic site loss or WAN connectivity loss; keeps your business running and productivity churning
- + **Financial flexibility** allows you to pay an affordable flat monthly fee and buy only what you need, when you need it
- + **Training, professional installation and support** with high-touch, on-site training on all features and equipment give you peace of mind and ensure an effortless transition
- + **Scale phone services and features easily** as new technologies are introduced; we will upgrade your telephony software to give you the latest capabilities

Get a Complete Solution with Hosted PBX

No matter what size your business, whether you have one location or many, Electric Lightwave's Hosted PBX Service can help you more efficiently and effectively communicate.

For an affordable monthly price, Electric Lightwave's Hosted PBX Service gives you a complete enterprise-level solution with distinct services and features. And you can add service components and easily make changes to meet the dynamic nature of your business—without disrupting communications or operations.

Service Components

- 24 x 7 customer support Network Operations Center (NOC)
- Electric Lightwave professional on-site installation
- Private, secure, managed IP-PBX, dedicated to each customer—never shared
- Unlimited site-to-site calling
- High touch on-site training
- Managed Quality of Service over Electric Lightwave's IP/MPLS VPN Solutions—not the public Internet
- Business continuity alternatives upon catastrophic loss at customer site
- Free long-distance calling bundles
- Site survivability upon loss of WAN connectivity (optional)



CONTACT US ▶ 888.889.8088

ABOUT ELECTRIC LIGHTWAVE™

Electric Lightwave™, an Integra company, serves as a trusted network infrastructure partner to enterprises, government agencies and carriers in select markets throughout the western United States. We combine dense metro and intercity fiber assets, enterprise-grade network solutions, including Ethernet, Wavelengths and IP, with a highly responsive and easy to do business with approach. Electric Lightwave offers a premium service experience to match our premium network infrastructure solutions.

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